



Al Coach / Al for Decision Making in Surgery

Marco A. Zenati, M.D. Professor of Surgery, Harvard Medical School





ECML-HLDM 2023 Workshop, Turin, Italy September 22, 2023

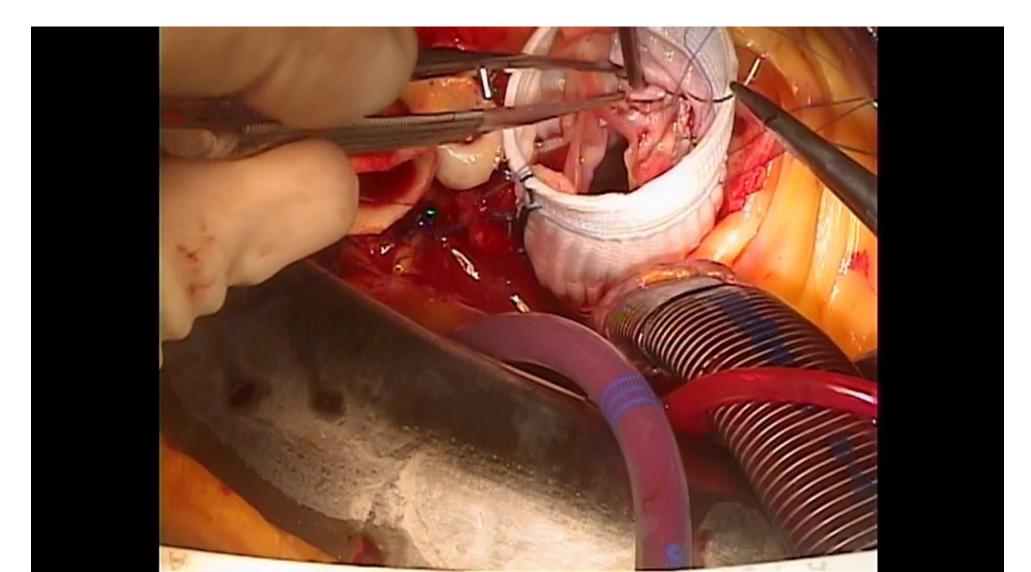




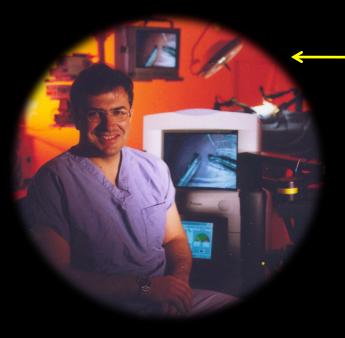
I am a heart surgeon-scientist in Boston



"David V" Procedure Aortic Valve-Sparing Root Replacement



My Pioneering Experience with Robotic Surgery



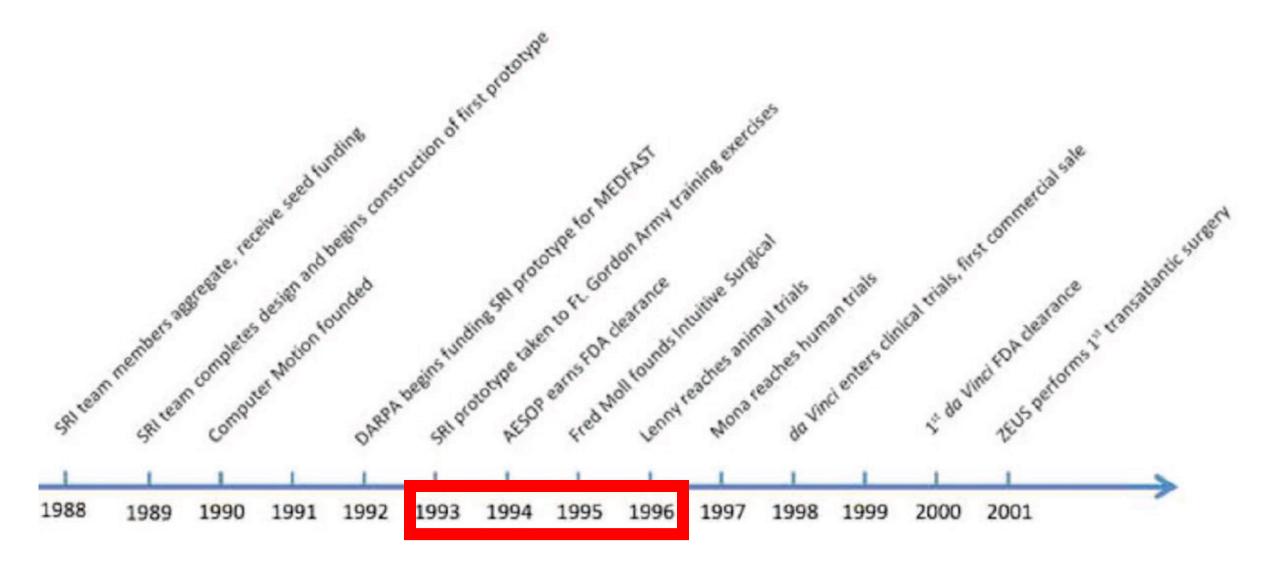
AESOP & ZEUS System (Computer Motion) 1994 - 2002 DaVinci System (Intuitive Surgical) 2003 - 2010



First U.S. Beating-Heart Robotic CABG In 2000

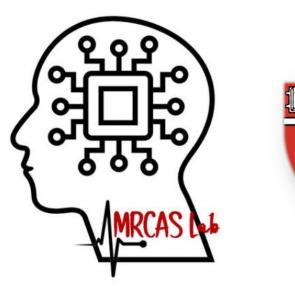


Timeline of Surgical Robotics Development



Welcome to the Medical Robotics and Computer Assisted Surgery (MRCAS) Lab website!

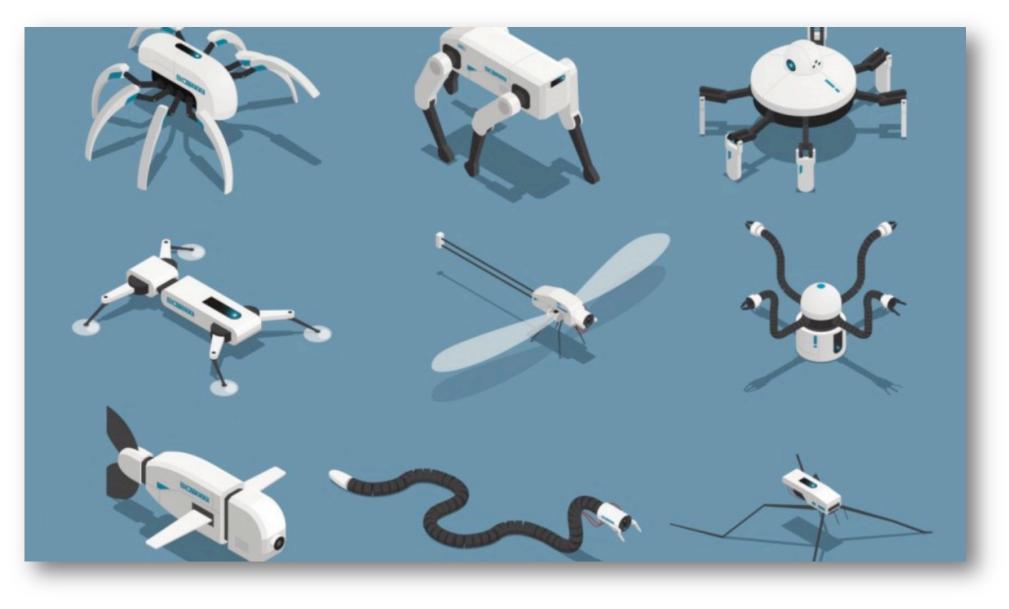
https://projects.iq.harvard.edu/mrcaslab/home



MISSION: To Support, Improve, and Develop Human Performance in Surgery.

The MRCAS Lab of Harvard Medical School and the VA Boston led by Dr. Marco Zenati is known for its inter-disciplinary and multi-institutional research occurring at the intersection of complex surgery, cognitive engineering, and computer science.

BioRobotics

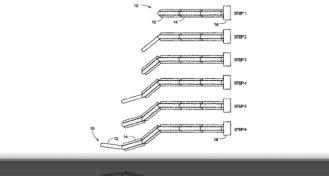


	Unite Choset e	d States Patent et al.	(10) Patent No.: US 9,011,318 B (45) Date of Patent: Apr. 21, 201			
(54)	STEERABLE, FOLLOW THE LEADER DEVICE		19/22 (2013.01); A61B L/0016 (2013.01); A61B 19/201 (2013.01); A61B 2017/3445 (2013.01) (58) Field of Classification Search			
(75)	Inventors:	Howard M. Choset, Pittsburgh, PA (US); Alon Wolf, Haifa (IL); Marco A.	USPC			
		Zenati, Pittsburgh, PA (US)	(56) References Cited			
(73)	Assignee:	Carnegie Mellon University and University of Pittsburg—Of the	U.S. PATENT DOCUMENTS			
		Commonwealth System of Higher Education, Pittsburg, PA (US)	3,060,972 A 10/1962 Sheldon 3,643,653 A 2/1972 Takahashi et al.			
		Education, Philoting, TA (03)	(Continued)			
(*)	Notice:	Subject to any disclaimer, the term of this patent is extended or adjusted under 35	FOREIGN PATENT DOCUMENTS			
		U.S.C. 154(b) by 1425 days.	JP S6048294 A 3/1985 WO 03073920 A2 9/2003			
21)	Appl. No.:	11/630,279				
(22)	PCT Filed:	Jun. 24, 2005	(Continued) OTHER PUBLICATIONS			
(86)	PCT No.:	PCT/US2005/022442	Shammas et al., "New Joint Design for Three-dimensional Hyp Redundant Robots," International Conference on Robots and Sy tems, Las Vegas, NV, Oct. 2003.	ys-		
	§ 371 (c)(1),		(Continued)			
	(2), (4) Date: Dec. 20, 2006		Primary Examiner — Matthew J Kasztejna			
07)	PCT Pub. No.: WO2006/083306		(74) Attorney, Agent, or Firm — Fox Rothschild LLP			
(07)	PCT Pub. No.: W0200008300 PCT Pub. Date: Aug. 10, 2006		(57) ABSTRACT			
			(57) ABSTRACT A highly articulated robotic probe (HARP) is comprised of a			
(65)	Prior Publication Data US 2009/0171151 A1 Jul. 2, 2009 Related U.S. Application Data		first mechanism and a second mechanism, one or both of which can be steered in desired directions. Each mechanism			
			can alternate between being rigid and limp. In limp mode the mechanism is highly flexible. When one mechanism is limp,			
			the other is rigid. The limp mechanism is then pushed pulled along the rigid mechanism. The limp mechanism made rigid, thereby assuming the shape of the rigid mech	is		
(60)	Provisiona 25, 2004.	l application No. 60/583,094, filed on Jun.	nism. The rigid mechanism is made limp and the proce repeats. These innovations allow the device to drive anywhe in three dimensions. The device can "remember" its previo	ere us		
(51)	Int. Cl.		configurations, and can go anywhere in a body or other stru ture (e.g. jet engine). When used in medical application	IC-		
	A61B 1/00	(=)	once the device arrives at a desired location, the inner co			
	A61B 1/00	()	mechanism can be removed and another functional devi	ce		
		(Continued)	such as a scalpel, clamp or other tool slid through the rig sleeve to perform. Because of the rules governing abstrac			
(52)	U.S. Cl. CPC		this shotmost should not be used to construct the claims	10,		
			11 Claims, 22 Drawing Sheets			
		°	SIP 1			

US Patent 9,011,318

STEERABLE, FOLLOW THE LEADER DEVICE

INVENTORS: Howie Choset, Alon Wolf, Marco Zenati



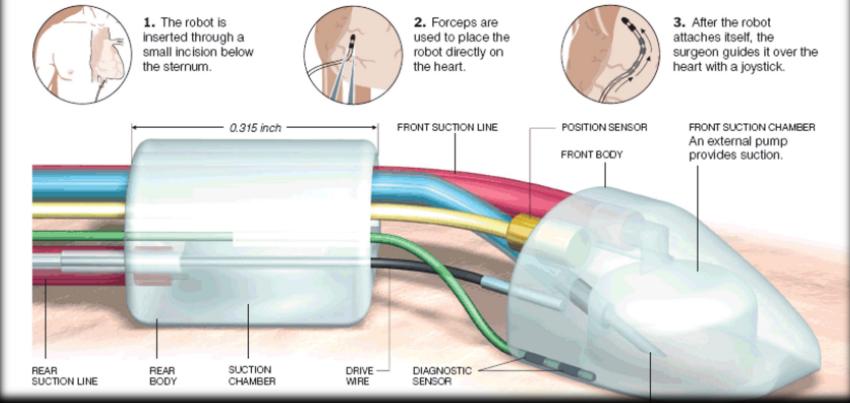


SCIENCE ILLUSTRATED | Frank O'Connell

Robots With Moves More Delicate Than a Surgeon's

Robots may one day be routinely used for surgery. The HeartLander prototype below uses suction to adhere to a beating heart. Moving like an inchworm, it can reach areas that now require doctors to deflate a patier lungs. Other researchers are working on flexible, snakelike robots to

HOW THE HEARTLANDER ROBOT WORKS



The New York Times 2011

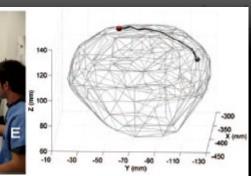
Cell Transplantation and Tissue Regeneration

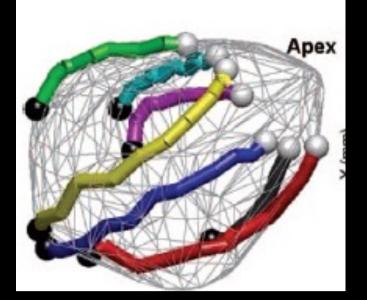
Minimally Invasive Epicardial Injections Using a Novel Semiautonomous Robotic Device

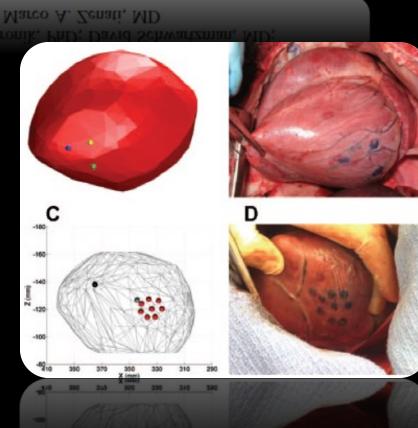
Takeyoshi Ota, MD, PhD; Nicholas A. Patronik, PhD; David Schwartzman, MD; Cameron N. Riviere, PhD; Marco A. Zenati, MD

2006









Ota...Zenati. Circulation 2008

Current Federal Funding - Zenati Lab



- U.S. National Institutes of Health (NIH)/National Heart, Lung & Blood Institute (NHLBI)
 - R01-HL126896 Title: "A Novel Cognition-based Guidance System to Improve Surgical Safety"
 - **R01-HL157457** Title: "A *Robot-assisted Perfusion System* to Improve Patient Safety in the Cardiac Operating Room"



- U.S. National Science Foundation (NSF)/Division of Information and Intelligent Systems (IIS)
 - Smart & Connected Health Award No. 2205000 (09/01/2022 08/31/2026) Title: "An Artificial Intelligence Coach for Enhancing Teamwork in the Cardiac Operating Room"

The Problem

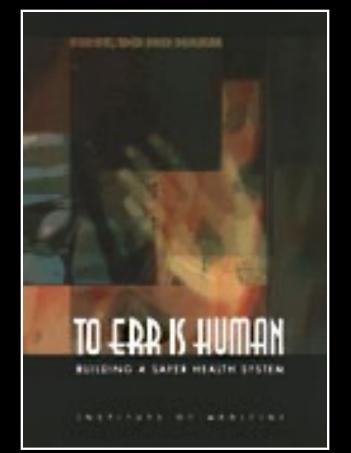
"Hospitals are not the safe places we would like them to be."



Landmark 1999 U.S. Institute of Medicine Safety Report

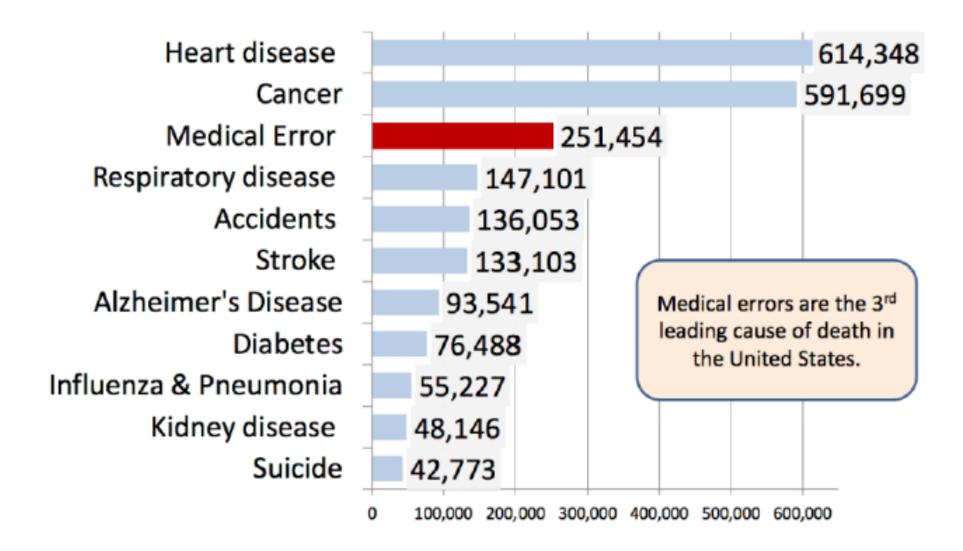
U.S. alone/year:

- 98,000 deaths caused by
 Preventable
 Adverse Events
- 1 million injuries
- 1/150 patients die because of injuries

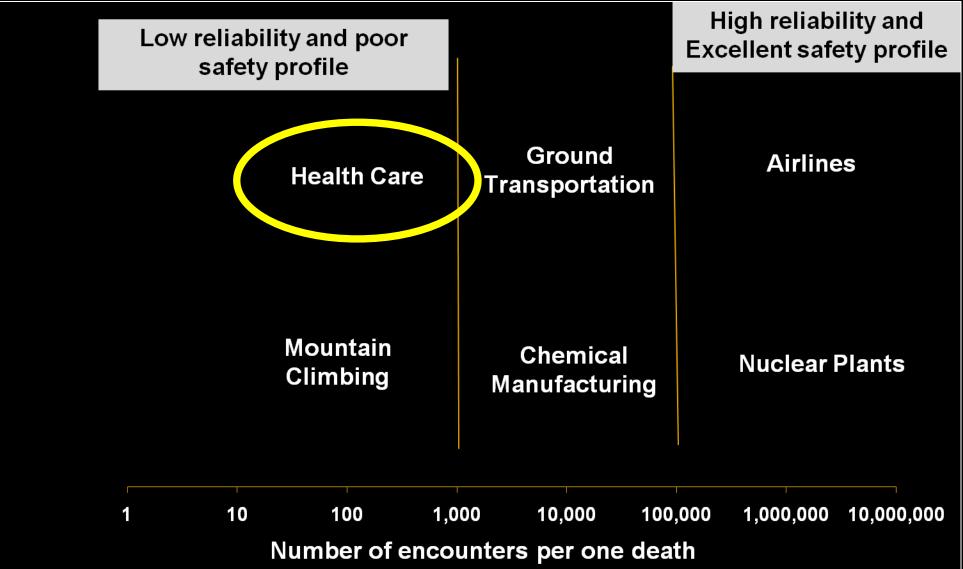


Kohn LT et al. **To Err is Human: Building a Safer Health System**. Washington, DC, U.S. Institute of Medicine

Number of Deaths in the United States



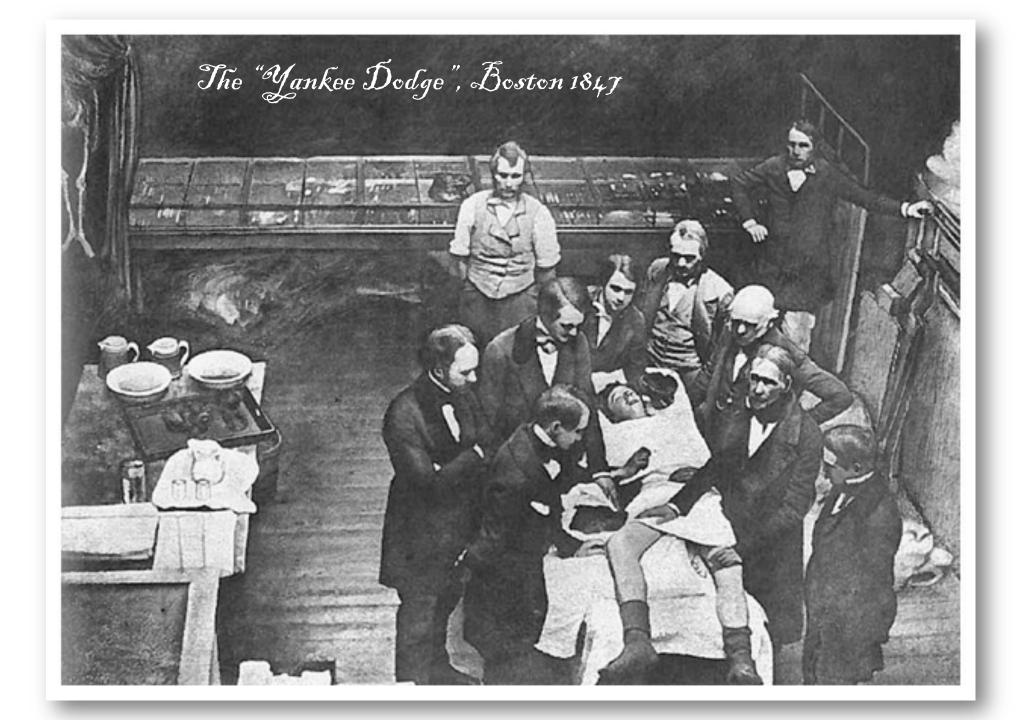
Health Care vs. Other High-Reliability Organizations

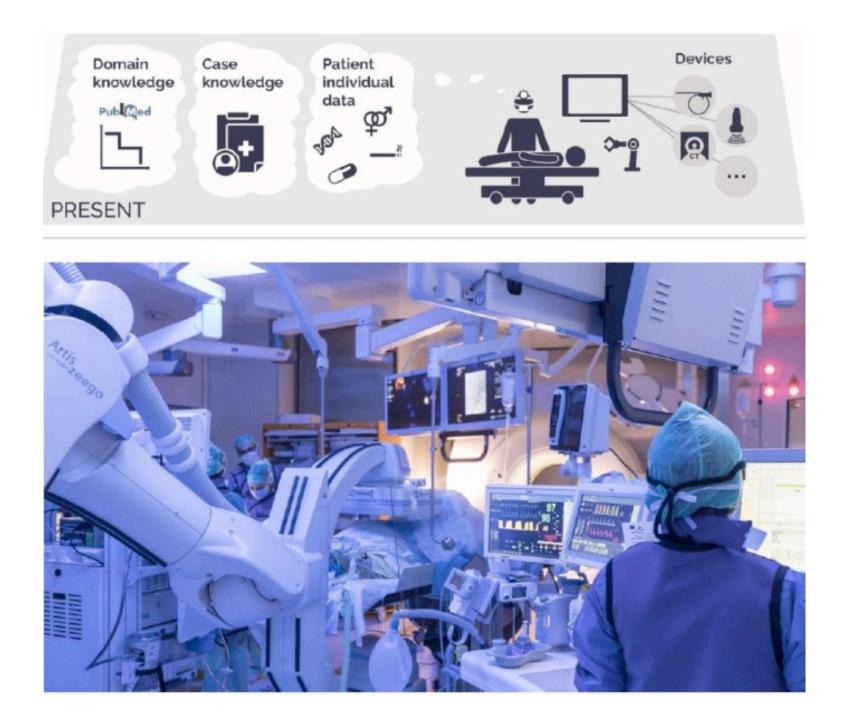


Surgery

- Among most challenging activities performed by humans
- Require years of training and learning
 - Cardiac Surgeon
 - 4 years of Medical School,
 - 5 years of General Surgery
 - 1-2 year of research
 - 2-3 years of Thoracic Surgery
 - >12 years of postcollege training!







Operating Room

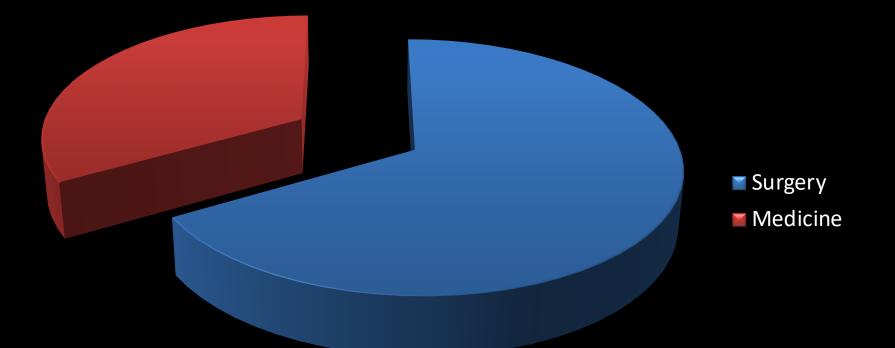
MAQUET

QUET

A Complex and Vulnerable Socio-technical System



2/3 of Adverse Events in Hospitals are **Surgical**



50% of AEs are preventable!

Gawande AA 1999, Leape LL 1991

Locations of Adverse Events in Surgery



Calland 2002

Human Errors as Mental Workload Problems



THEORETICAL POPULATION BIOLOGY 9, 129–136 (1976)

Optimal Foraging, the Marginal Value Theorem Eric L. Charnov*

Center for Quan. Science in Forestry, Fisheries, and Wildlife, University of Washington, Seattle, Washington 98195; and Institute of Animal Resource Ecology UBC, Vancouver 8, Canada

Received December 26, 1974

ANIMAL FORAGING

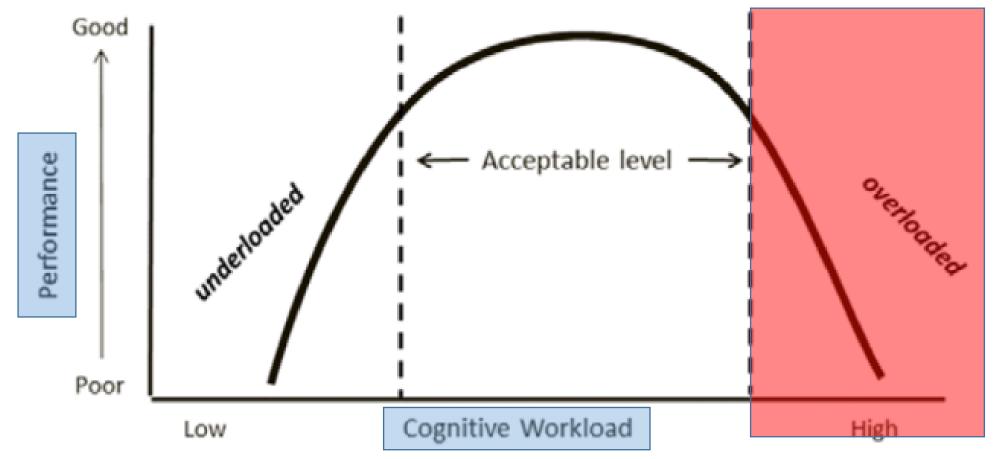
INFORMATION FORAGING

Ø	Food	Goal	Information	i
50	A site containing one or more potential sources of food	Patch	A website (or other source of information)	
68	Search for food	Forage	Search for information	Q
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	The animal's assessment of how likely it is that a given patch will provide food	Scent	How promising a potential source of information appears to the user	
	The totality of food types that an an animal may consider in order to satisfy hunger	Diet	The totality of the information sources that a user may consider in order to satisfy an information need	

# Limited Human Working-Memory Capacity Information Load Spare Capacity

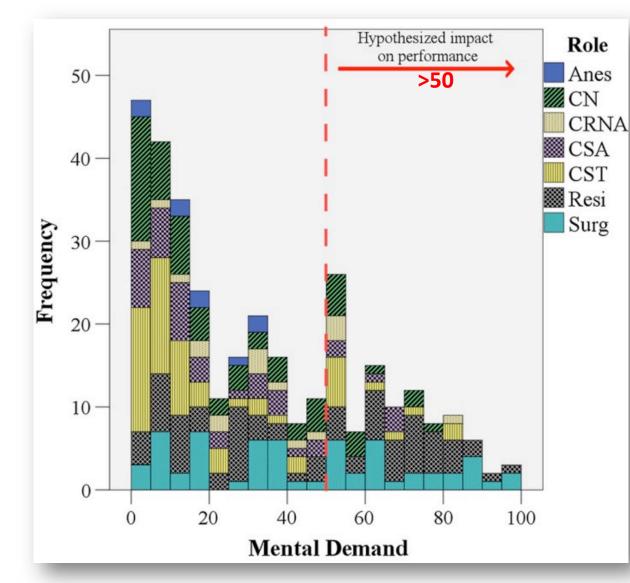
- Surgeon working through a series of steps in a procedure uses working memory store to hold the information.
- Information contained in distractions/interruptions erases the material that the working memory store was holding

### **Cognitive Load and Performance in Complex Socio-technical Systems**



Hebb-Yerkes-Dodson Law 1910

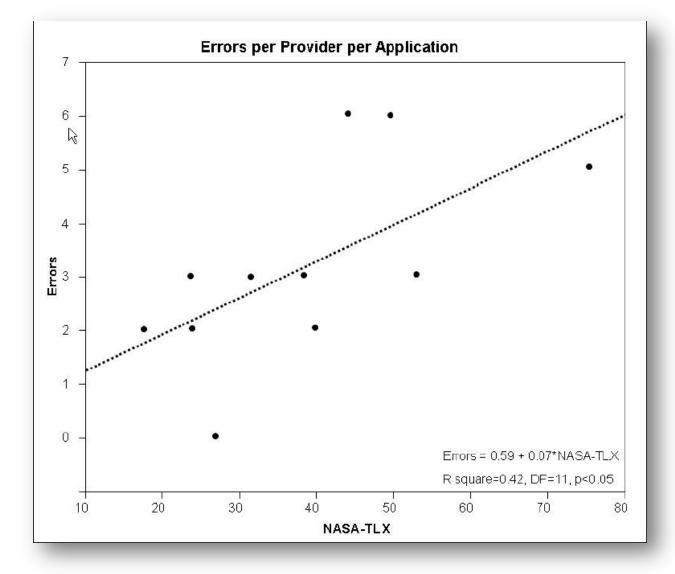
### Surgical Team Routinely Cross Mental "Red Zone"



### Reckless!?

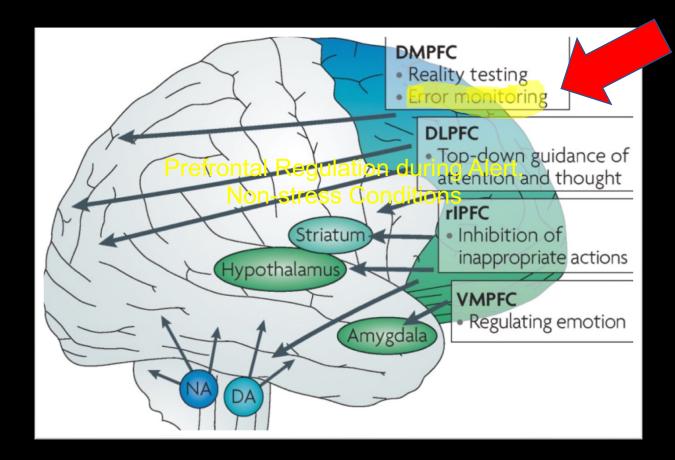
Yu...Hallbeck (Mayo) 2016

## Linear Fit Model of Cognitive Load and Medical Error

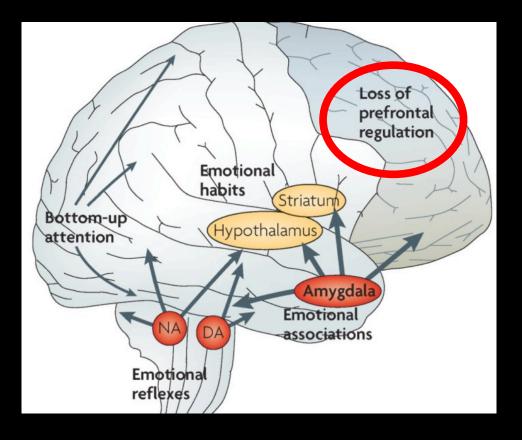


Pickering 2010

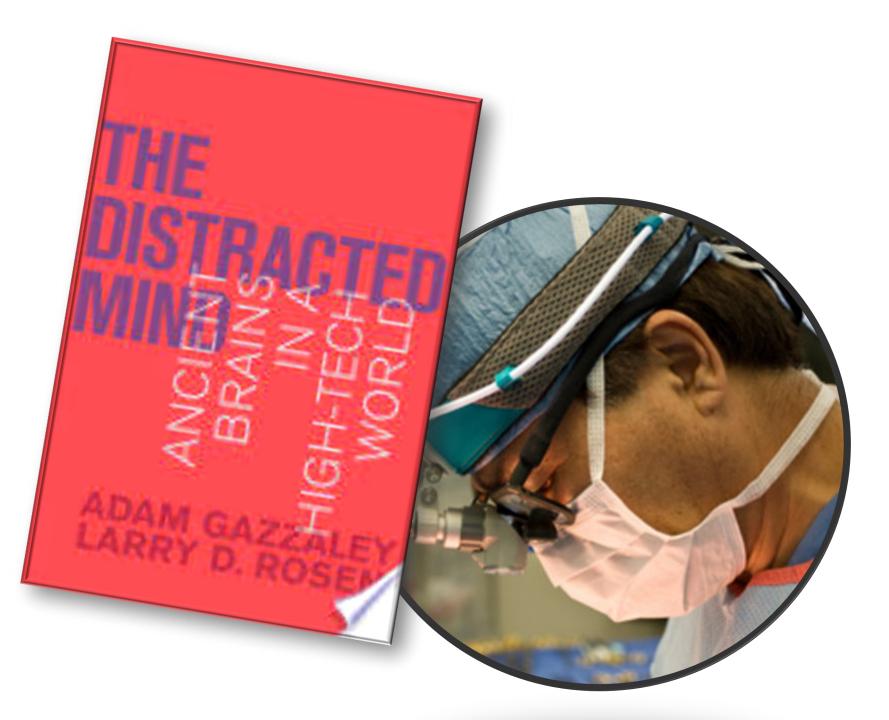
### Prefrontal Regulation during Alert, Non-stress Conditions



# Amygdala Hijack during Stress Conditions



# Avoidance of PAIN as a driver of human behavior...



MIT Press 2016

### **Cognitive Engineering**

ADULT – State of the Art

### Cognitive Engineering to Improve Patient Safety and Outcomes in Cardiothoracic Surgery

Marco A. Zenati, MD, *,†,‡,§ Lauren Kennedy-Metz, PhD, *,†,‡,§ and Roger D. Dias, MD, MBA, PhD^{‡,¶}

Improved understanding of the cognitive basis of preventable medical errors offers the opportunity to develop new strategies to prevent and mitigate human errors in cardiothoracic surgery.

- Task shedding³
- Intelligent interruption system³⁵
- Sterile cockpit³⁶
- Short breaks¹⁵
- Team strengthening¹⁵
- Preincision time-out³⁷
- Safety system for device interoperability³⁸
- Workload-adaptive associate systems
- Cognitive aids for high-risk/low-frequency situations³⁹

The Need

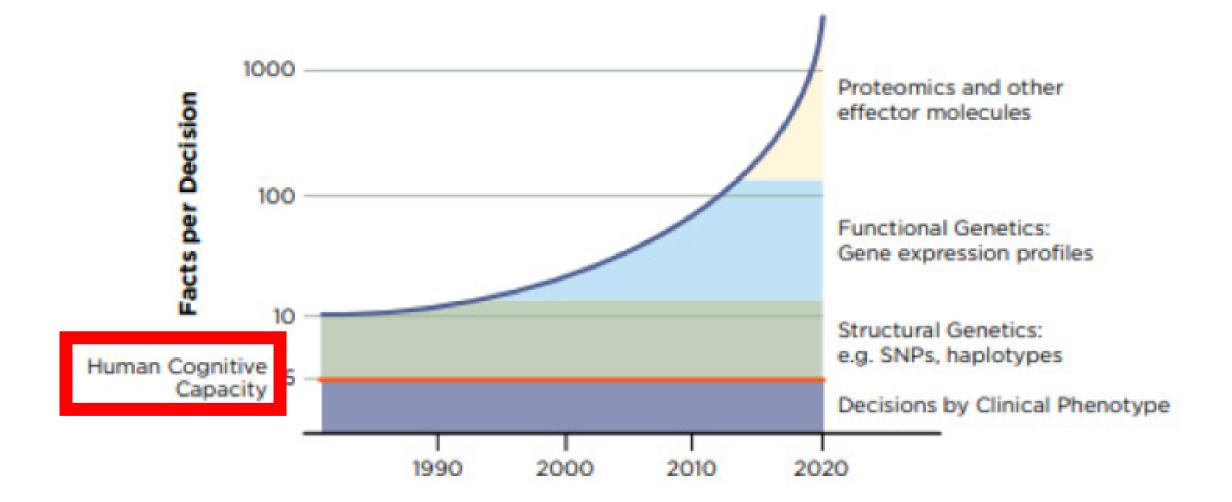
Diagnostic and judgment errors are the second most common cause of preventable harm incurred by surgical patients.

Healey et al 2002

Surgeons report that *lapses in judgment* are the most common cause of their major errors.

Loftus et al. JAMA Surg 2019

# Growth in medical facts affecting provider decision vs. human cognitive capacity

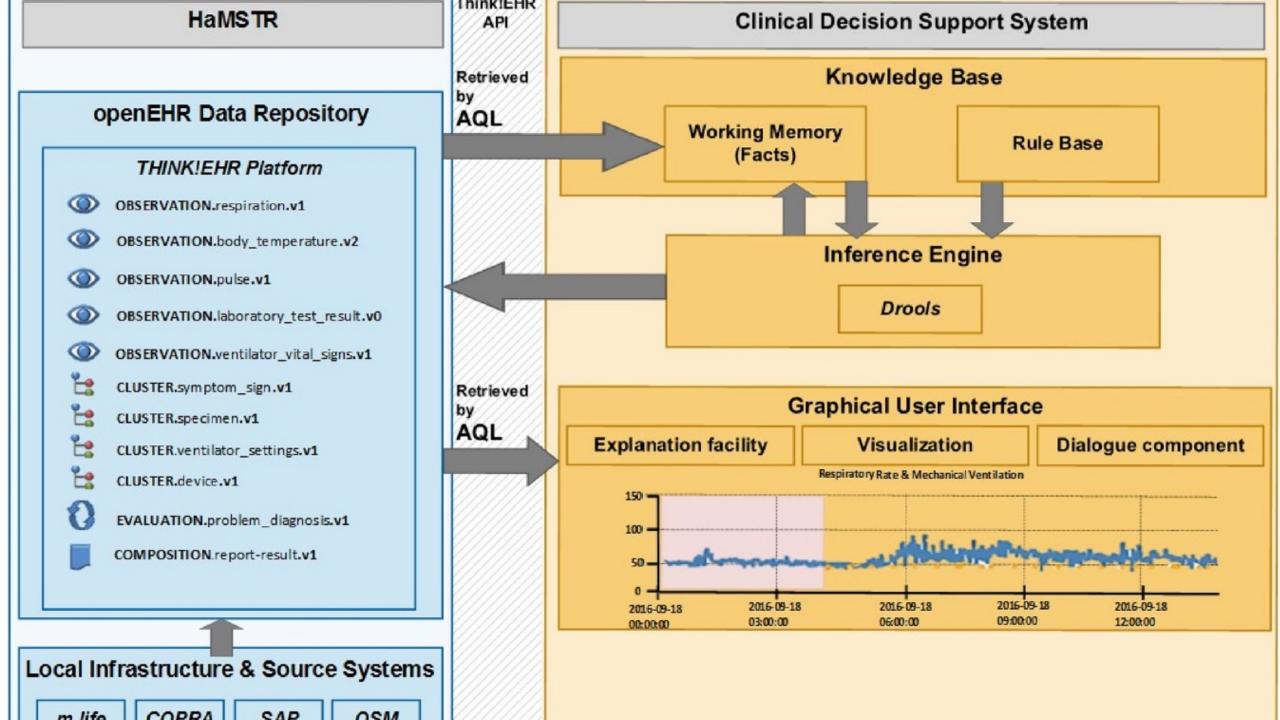


### Human Agents Managing Increasingly <u>Complex</u> Work Systems



### **CDSS - Computerized Decision Support Systems**

Support	On Top	Concern	Underlying
<ul> <li>Support processing of large volumes of information facilitating effective decision- making</li> </ul>	<ul> <li>On top of EHR, mostly for prescribing and medication management</li> </ul>	<ul> <li>Concern for variable clinical impact and alert fatigue</li> </ul>	<ul> <li>Underlying knowledge engines need to be maintained as they can quickly become out of date</li> </ul>



### "Static"* CDSS

Journal of the American Medical Informatics Association, 25(5), 2018, 593–602 doi: 10.1093/jamia/ocx100 Advance Access Publication Date: 23 September 2017 Review

#### Review

Effects of computerized decision support system implementations on patient outcomes in inpatient care: a systematic review

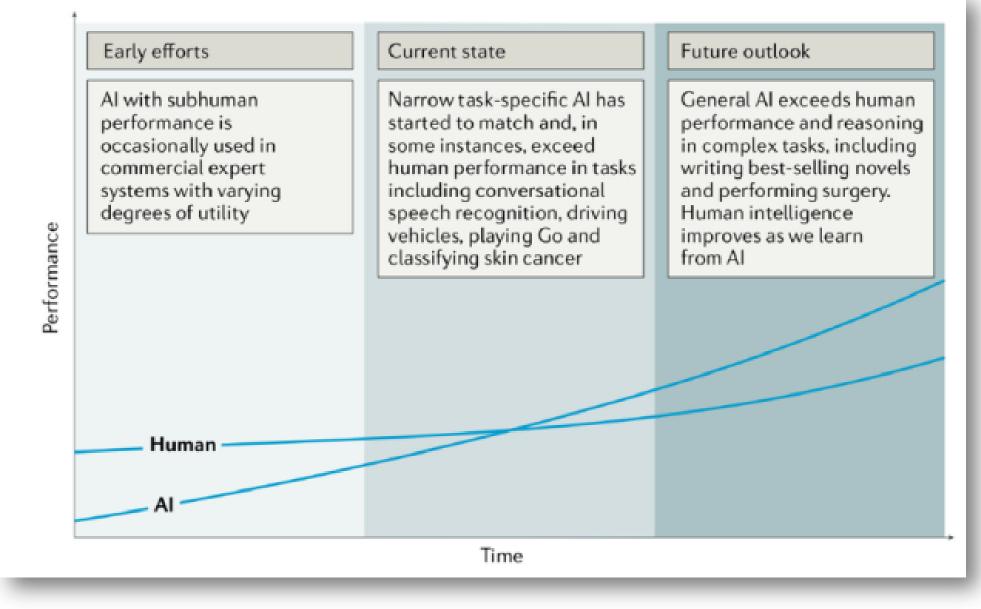
Julian Varghese,¹ Maren Kleine,² Sophia Isabella Gessner,¹ Sarah Martin Dugas^{1,3}

*CDSS output does not change with use

**JAMIA 2018** 

- ✓ Blood Glucose Management
   ✓ Blood Transfusion Management
   ✓ Physiologic Deterioration Prevention
   ✓ Pressure Ulcer Prevention
   ✓ AKI Prevention
- ✓ VTE Prophylaxis





Hosny et al. Nature Rev Cancer 2018

### **Challenges in Surgical Decision Making**

- ✓ Complexity
- ✓ Values and Emotions
- ✓ Time Constraints and Uncertainty
- ✓ Heuristics and bias

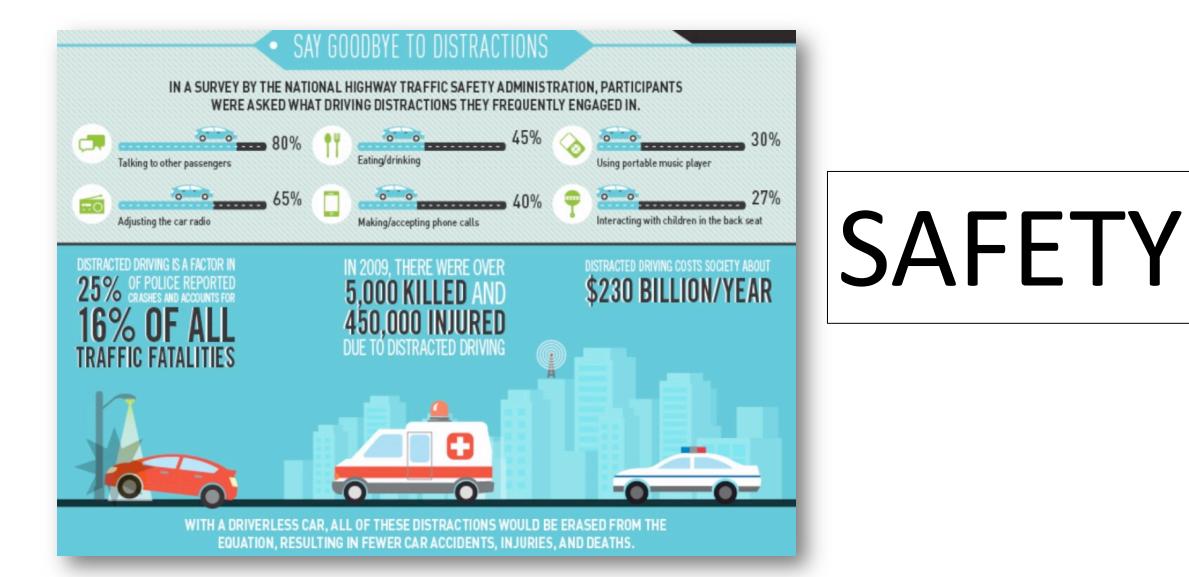
Source of Blas	Examples
Framing effect	A clinician presents a clinical scenario to a surgeon in different context than the surgeon would have perceived during an independent assessment
Overconfidence bias	A surgeon falsely perceives that weaknesses and failures disproportionately affect their peers
Commission blas	A surgeon tends toward action when inaction may be preferable, especially in the context of overconfidence bias
Anchoring bias	Patients are informed of expected outcomes using data from aggregate patient populations without adjusting for their personalized risk profile
Recall bias	Recent experiences with a certain patient population or operation disproportionately affect surgical decision-making relative to remote experiences
Confirmation bias	Outcomes are predicted using personal beliefs rather than evidence-based guidelines

The Solution

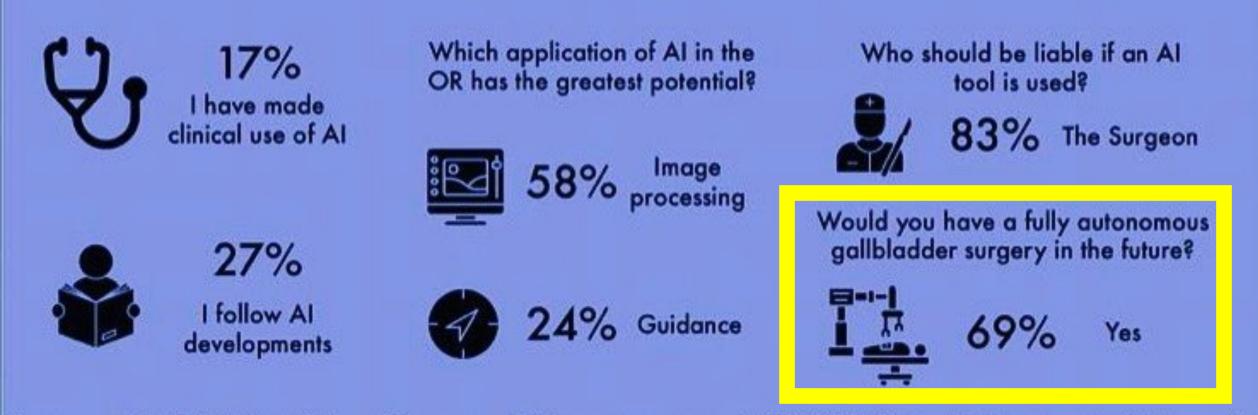




### Rationale for Autonomous Vehicles (AV)



### PERCEPTIONS OF GENERAL SURGEONS ON AI



Survey sent to Dutch Association of Surgeons. 313 surgeons responded (17%). % rounded to nearest whole number.

AIS Artificial Intelligence Surgery

Voskens et al., Jan 2022



### AI/ML-flown uncrewed aircraft solving a tactically relevant *"challenge problem"* during airborne operations

Manned

Unmanned



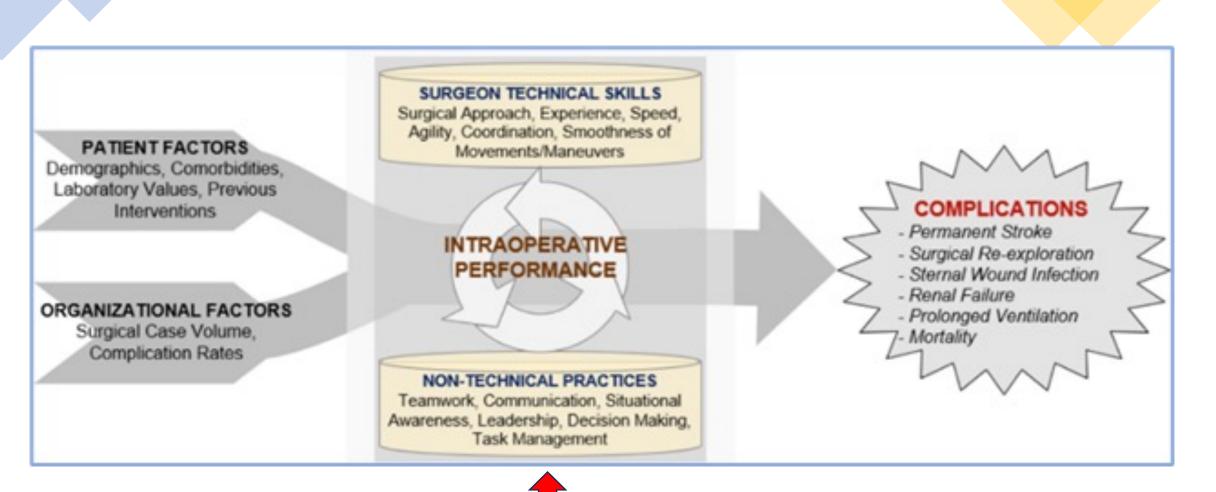
Artificial Intelligence agents (algorithms) controlling a **XQ-58A Valkyrie uncrewed aircraft**. USAF July 2023

#### CCA: Collaborative Combat Aircraft

Advances in both <u>data capture in the</u> <u>operating room</u> and explainable artificial intelligence (XAI) techniques to process these data open the way for

REAL-TIME CLINICAL DECISION SUPPORT *AI (Adaptive)-CDSS*

that can help surgical teams anticipate, understand, and prevent intraoperative events.



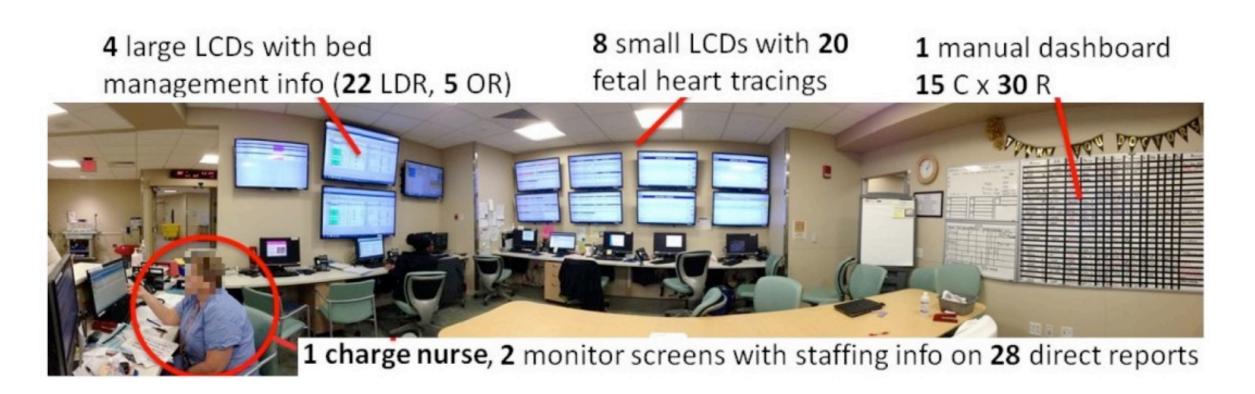
### WINDOW of OPPORTUNITY

### Surgical "Hybrid Decision Support System"

AI models, fed with live-streaming data, would: (a) obviate human surgical decision-making weaknesses and

(b) should be *integrated* with human intuition to *augment* surgical decision-making

### OBGYN/Labor&Delivery Unit <u>Resource Nurse</u> solving an NP-hard problem



- Stochasticity of patient progression
- Upper and lower-bound temporal constraints

Gombolay et al. 2016





e coordination of

The International Journal of Robotics Research 2018, Vol. 37(10) 1300–1316 © The Author(s) 2018 Article reuse guidelines: sagepub.com/journals-permissions DOI: 10.1177/0278364918778344 journals.sagepub.com/home/ijr

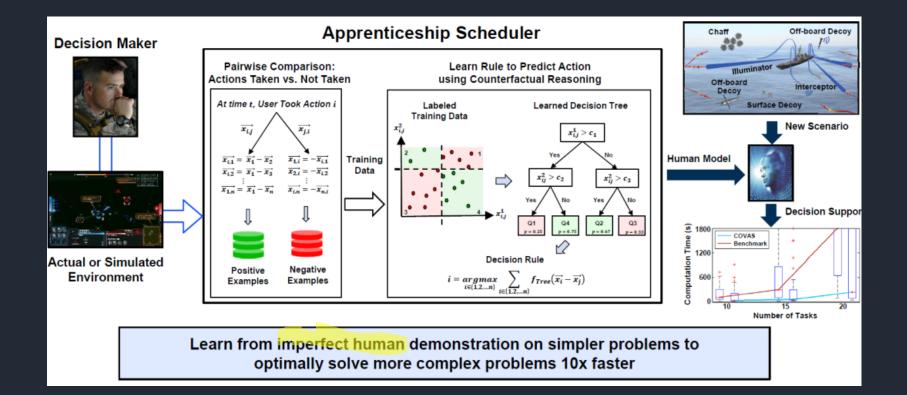
**SAGE** 

g¹, Bradley Hayes¹, Nicole Seo¹, a Yu¹, <mark>Neel Shah²</mark>, Toni Golen² and Julie Shah¹

Gombolay et al. Int J Robotics Research 2018

#### **Apprenticeship Scheduling:** Learning to Schedule from Human Experts

Matthew Gombolay	Reed Jensen, Jessica Stigile	, Julie Shah		
Massachusetts Institute of Technology	& Sung-Hyun Son	Massachusetts Institute of Technology		
77 Massachusetts Avenue	MIT Lincoln Laboratory	77 Massachusetts Avenue		
Cambridge, Massachusetts 02139	244 Wood Street	Cambridge, Massachusetts 02139		
gombolay@csail.mit.edu	Lexington, MA 02420	julie_a_shah@csail.mit.edu		
{rjensen,jessica.stigile,sson}@ll.mit.edu				



### **Learning from Human Demonstrations**

#### **Classic Learning Paradigm**

- Domain experts & engineers work together
- Transfer domain knowledge, then design algorithm

Challenge: domain expertise is hard to verbalize.

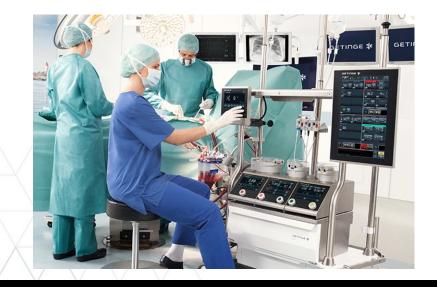
Challenge: not enough engineers to code every use case.

#### **Reinforcement Learning (RL)**

- Domain experts and engineers design cost function
- Allow the Al/robot to learn by itself

Challenge: cost function is HIGHLY non-trivial to design

Challenge: RL's learning from trial&error in healthcare??



#### Learning to Walk via Deep Reinforcement Learning

Submission ID: 60

59

### **Learning from Human Demonstrations**

#### Learning from Demonstration (LfD)

- Allow domain experts to directly program Al/robots through demonstrations
- Intuitive, scalable, and personalizable

Solution: Domain knowledge is easier to demonstrate!

Three forms for LfD

- Mimicry Supervised Learning
- Emulation Goal inference and planning
- Imitation learning Inverse Reinforcement Learning





### Human demonstrations are not ideal! Variable, suboptimal demonstrations

Varia



• Humans often adopt heuristics due to limited cognitive abilities (Herb Simon 1972)

With thanks for your steady eye and hand, and warm regards,

he goal

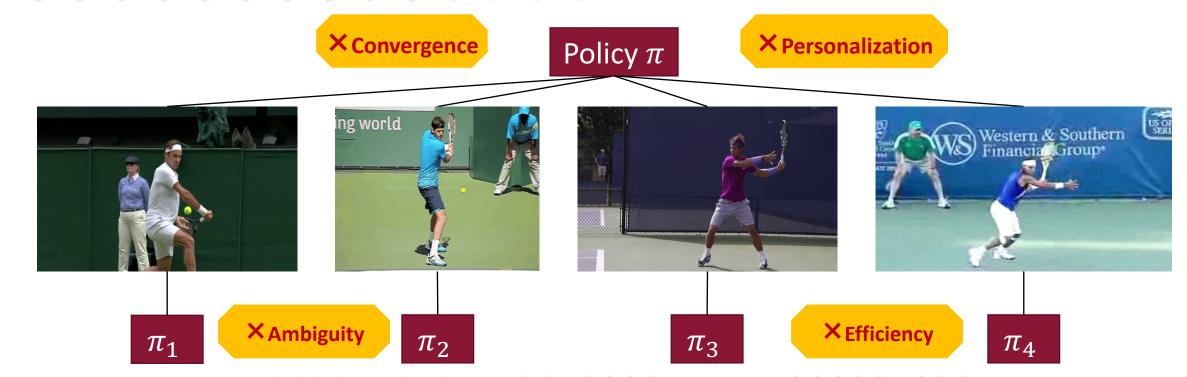
Cordially yours,

Hort Simm

Herbert A. Simon

### **Learning from Variable Demonstrations**

Ignore the variability -> learned model may not perform well, lose personalization



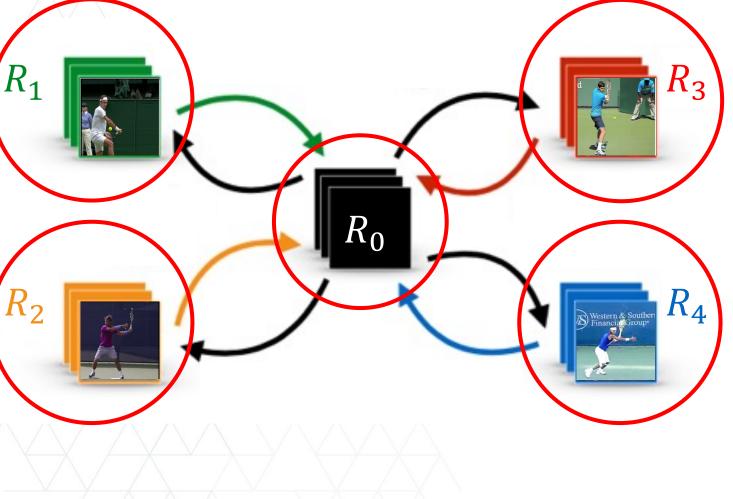
 Learn a policy for each demonstration separately -> a single demo conveys an ambiguous intention and learning from scratch is not efficient.

### **Learning from Variable Demonstrations**

#### Multi-Strategy Reward Distillation (MSRD)

- **R**₀: shared task reward
- *R_i*: specific strategy *i*'s reward

L. Chen, R. Paleja, M. Ghuy, and **M. Gombolay**, *"Joint goal and strategy inference across heterogeneous demonstrators via reward network distillation,"* in Proceedings of International Conference on Human-Robot Interaction (HRI), 2020



### Al Coach in OBGYN Labor&Delivery

- Formulation of the "Resource Nurse Decision Making Problem"
- Role of the Resource Nurse
- Learning from Resource Nurse

 $\min fn\left(\{{}^{t}A^{a}_{\tau^{j}}\},\{{}^{t}G^{a}_{\tau^{j}}\},\{{}^{t}R^{r}_{\tau^{j}}\},\{H_{\tau_{i}}\},\{s_{\tau^{j}_{i}},f_{\tau^{j}_{i}}\}\right)$  $\sum_{i=1}^{t} A^{a}_{\tau^{j}_{i}} \geq 1 - M \left( 1 - H_{\tau_{i}} \right), \forall \tau^{j}_{i} \in \boldsymbol{\tau}, \forall t$  $M\left(2 - {}^{t}A^{a}_{\tau^{j}} - H_{\tau_{i}}\right) \geq -U_{\tau^{j}} + {}^{t}G^{a}_{\tau^{j}} \geq$  $M\left({}^{t}A^{a}_{\tau^{j}} + H_{\tau_{i}} - 2\right), \forall \tau^{j}_{i} \in \boldsymbol{\tau}, \forall t$  $\sum {}^{t} G^{a}_{\tau^{j}_{i}} \leq C_{a}, \forall a \in A, \forall t$  $\tau^j \in \tau$  $\sum_{r} {}^{t} R_{\tau_{i}^{j}}^{r} \ge 1 - M \left( 1 - H_{\tau_{i}} \right), \forall \tau_{i}^{j} \in \boldsymbol{\tau}, \forall t$  $\sum {}^{t} R^{r}_{\tau^{j}_{i}} \leq 1, \forall r \in R, \forall t$  $ub_{\tau_{i}^{j}} \geq f_{\tau_{i}^{j}} - s_{\tau_{i}^{j}} \geq lb_{\tau_{i}^{j}}, \forall \tau_{i}^{j} \in \boldsymbol{\tau}$  $s_{\tau_x^y} - f_{\tau_i^j} \ge W_{\langle \tau_i, \tau_j \rangle}, \forall \tau_i, \tau_j \in \boldsymbol{\tau} |, \forall W_{\langle \tau_i, \tau_j \rangle} \in \boldsymbol{TC}$  $f_{\tau_x^y} - s_{\tau_i^j} \le D_{\langle \tau_i, \tau_j \rangle}^{rel}, \forall \tau_i, \tau_j \in \boldsymbol{\tau} | \exists D_{\langle \tau_i, \tau_j \rangle}^{rel} \in \boldsymbol{TC}$  $f_{\tau_i^j} \leq D_{\tau_i}^{abs}, \forall \tau_i \in \boldsymbol{\tau} | \exists D_{\tau_i}^{abs} \in \boldsymbol{TC}$ 

#### Gombolay et al. 2016

### **Robotic Coordination of Patient Care in OBGYN**

#### **Resource Nurse:** What is a good decision?

Courtesy of Julie Shah MIT

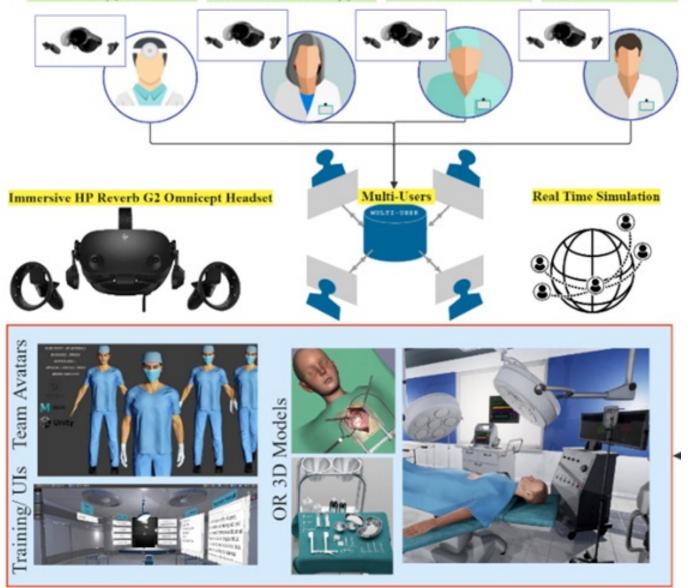
### Nao: A humanoid robot Digital Human Avatars



https://www.youtube.com/shorts/rRgPOx1aJdQ

Created by Aldebaran Robotics in France (2008) https://www.softbankrobotics.com/us/NAO

### Project SOAR: Simulation of Operating Room Non-Technical Skills in Immersive Virtual Environments (AHRQ R18 Zenati/Ebnali 2023)





OR/VR Team: Mix of Human Avatars + Digital Avatar Agent

## **Teamwork in the Cardiac Operating Room** Status Quo and Opportunities for AI

### **Enhancing Teamwork in the Cardiac OR** Opportunities for Artificial Intelligence

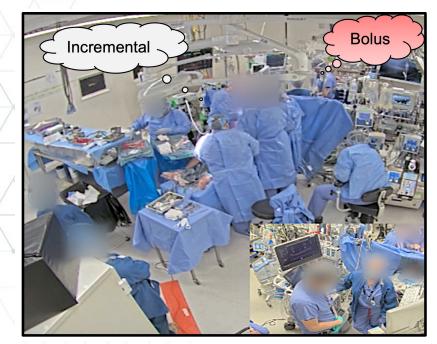
We envision an AI-enabled assistant (called **AI Coach**) that can provide **automated real-time assessment of surgical teamwork** to enhance teamwork and mitigate preventable errors.

Observe team behavior using multi-modal sensors.

- Model teamwork using the recorded data.
- Assess teamwork using the team model and data.
- Generate interventions to improve teamwork.

References:

Seo, S., Kennedy-Metz, L. R., Zenati, M. A., Shah, J. A., Dias, R. D., & Unhelkar, V. V. (2021, May). Towards an AI coach to infer team mental model alignment in healthcare. In 2021 IEEE Conference on Cognitive and Computational Aspects of Situation Management (CogSIMA) (pp. 39-44).



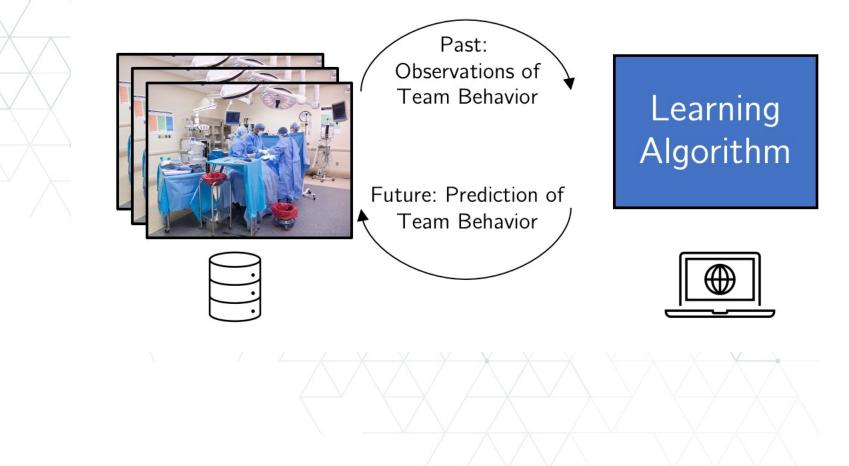
Predict misalignment in team members' mental models from sensed multi-modal data.

## **Generative Models of Surgical Teamwork** Multi-Modal Team Imitation Learning

### **Research Problem**

### Learning Generative Models of Surgical Team Behavior

 $\times$   $\times$   $\times$   $\times$   $\times$   $\times$   $\times$ 



## Multi-Modal Measurements of Teamwork

### **Desiderata: Informative, Unintrusive, Privacy Preserving**



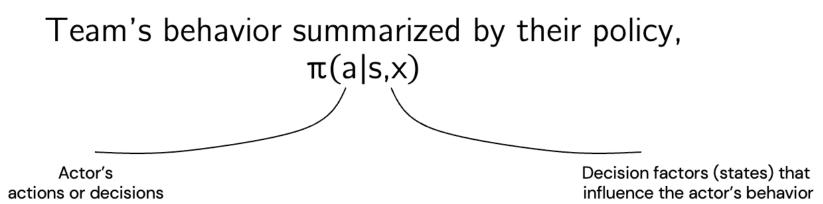
#### References:

- 1. Kennedy-Metz, L. R., Dias, R. D., Srey, R., Rance, G. C., Furlanello, C., & Zenati, M. A. (2020). Sensors for continuous monitoring of surgeon's cognitive workload in the cardiac operating room. *Sensors*, 20(22), 6616.
- Dias, R. D., Kennedy-Metz, L. R., Yule, S. J., Gombolay, M., & Zenati, M. A. (2022, June). Assessing Team Situational Awareness in the Operating Room via Computer Vision. In 2022 IEEE Conference on Cognitive and Computational Aspects of Situation Management (CogSIMA) (pp. 94-96). IEEE.

### **Representing Team Behavior**

Model: Multi-agent Markov Decision Processes

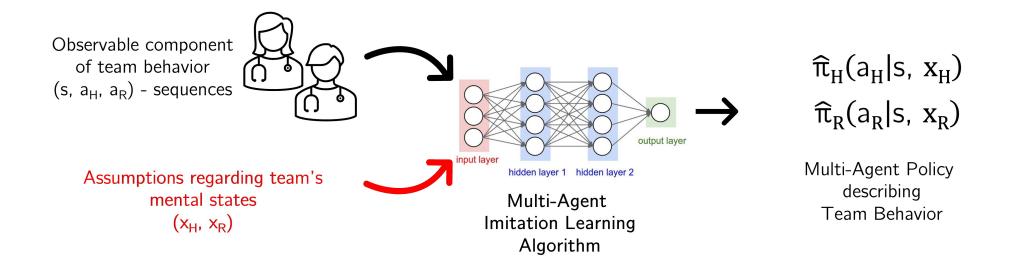






### **Multi-Agent Imitation Learning**

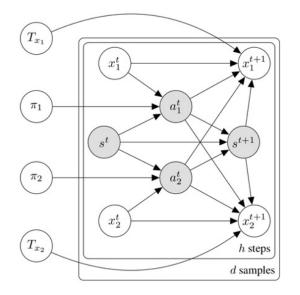
Prior Art: Learning Generative Models of Team Behavior



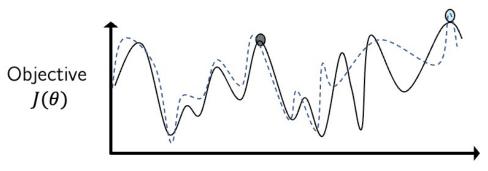
Prior work either does not model team members' mental states or assume the team members are always in agreement  $(x_H = x_R)$ .

### **Solution: Bayesian Team Imitation Learning**

Key Insights



 $\Pr(\theta|s, \mathbf{x}, a) \propto \Pr(s, \mathbf{x}, a|\theta) \Pr(\theta)$ 



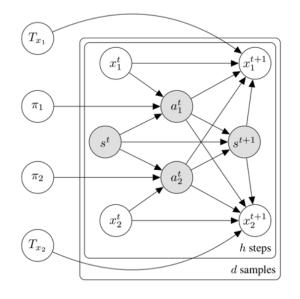
Policy Parameter  $\theta$ 

Insight #1: Add bias through priors and probabilistic structure

Insight #2: Enable semi-supervised learning via Bayesian techniques

### **Solution: Bayesian Team Imitation Learning**

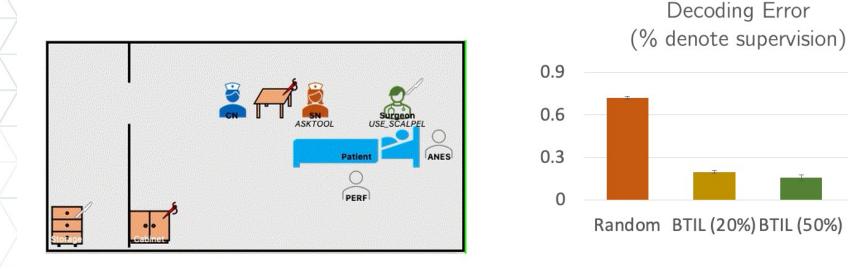
### **Key Components**



Algorithm 1 Bayesian Team Imitation Learner (BTIL) **Input**:  $\tau_{1:d}, \chi_{1:l}$ **Parameters**:  $u^{\pi}, u^{T_x}, N, T_s$ 1: Initialize  $w_i^{\pi}, w_i^{T_x}$  for i=1:n2: Initialize posterior of all unlabeled states  $q(\{x_m^{0:h}\}_{m>l})$ 3: while  $\mathcal{L}(q)$  converges do Update the variational parameters  $w_{1:n}^{\pi}, w_{1:n}^{T_x}$ for all  $\tau_m$  do 5: Compute forward F and backward B messages 6: Update posterior of all unlabeled states  $q(\{x_m^{0:h}\}_{m>l})$ end for 8: 9: end while 10: Compute the policy posterior  $q(\pi) \sim \text{Dir}(w_i^{\pi})$ 11: return  $\arg \max_{\pi} q(\pi)$ 

Our solution includes a generative model of team behavior (left) and a Bayesian multi-agent learning algorithm (right) to learn team policies from semi-supervised and suboptimal demonstrations.

### **Experimental Results**



## BTIL can effectively utilize available partial annotation of latent features to learn policies.

BTIL (100%)

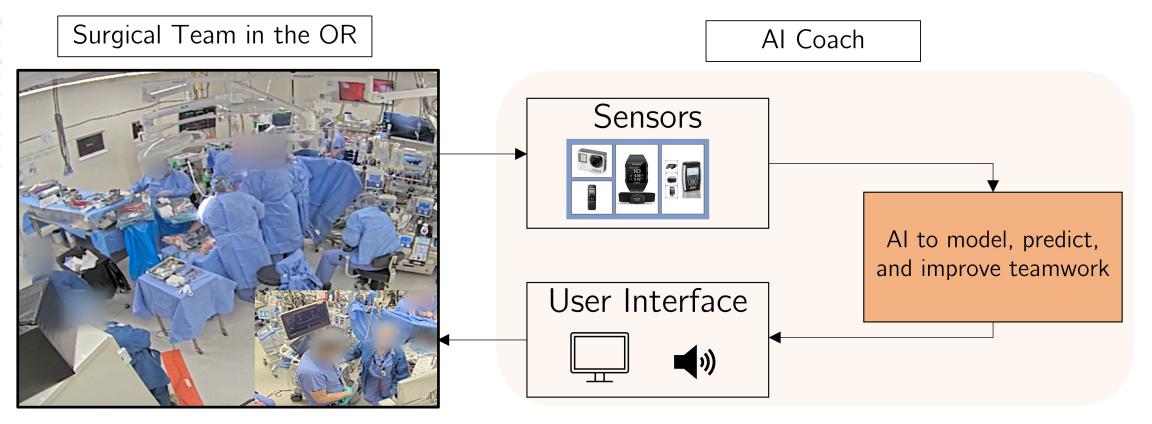
Results on human subject data collected in silico on a benchmark teaming task. More details available in:

- 1. Seo, S., Kennedy-Metz, L. R., Zenati, M. A., Shah, J. A., Dias, R. D., & Unhelkar, V. V. (2021, May). Towards an AI coach to infer team mental model alignment in healthcare. In 2021 IEEE Conference on Cognitive and Computational Aspects of Situation Management (CogSIMA) (pp. 39-44).
- 2. Seo. S., & Unhelkar. V. V. Semi-Supervised Imitation Learning of Team Policies from Suboptimal Demonstrations. In 2022 International Joint Conference on Artificial Intelligence (IJCAI).

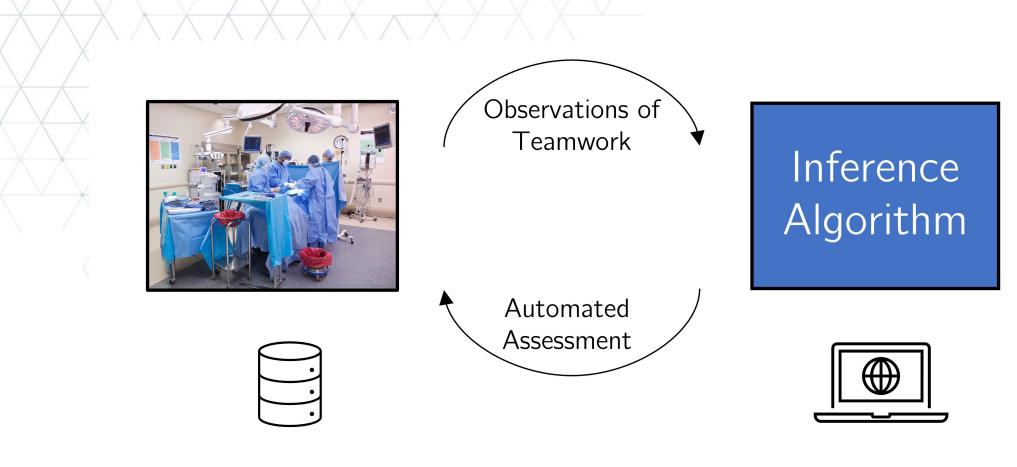
# **Towards Automated Team Assessment and Training** On-going Research and Next Steps

### **AI Coach for the Cardiac OR**

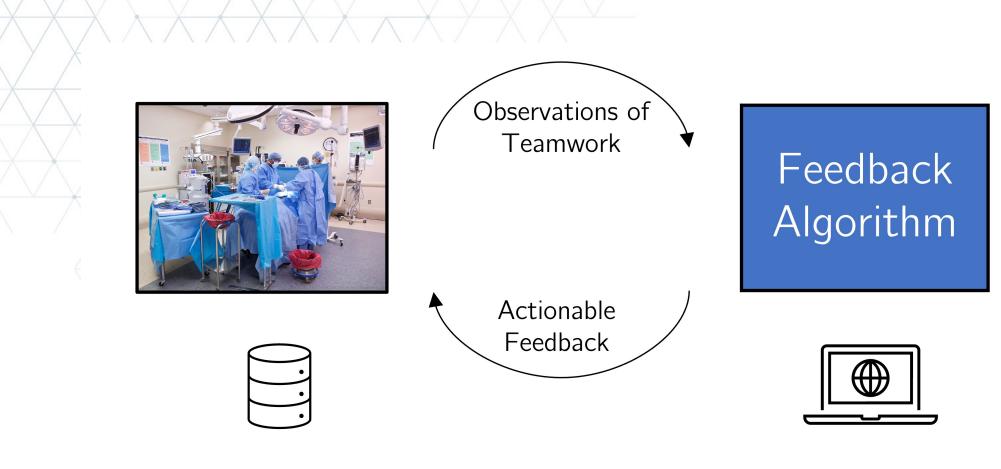
**Towards Automated Assessment of Surgical Teamwork** 



### **Automated Team <u>Assessments</u>**



### **Automated Team Interventions**



# **Collaborative Multidisciplinary Science**

Supported by NSF/NIH Smart Health and Biomedical Research in the Era of Artificial Intelligence and Advanced Data Science Program's Award #2205454.

This work is a collaborative effort involving researchers from Harvard, Rice University, Brigham and Women's Hospital, Massachusetts Institute of Technology.









**Eduardo Salas** 



Models which simply provide predictions without explanation, are difficult for physicians to trust and provide little insight into how they should respond. nature biomedical engineering

ARTICLES

https://doi.org/10.1038/s41551-018-0304-0

# **Explainable** machine-learning predictions for the prevention of hypoxaemia during surgery

Scott M. Lundberg¹, Bala Nair^{2,3,4}, Monica S. Vavilala^{2,3,4}, Mayumi Horibe⁵, Michael J. Eisses^{2,6}, Trevor Adams^{2,6}, David E. Liston^{2,6}, Daniel King-Wai Low^{2,6}, Shu-Fang Newman^{2,3}, Jerry Kim^{2,6} and Su-In Lee¹

### Prescience: ensemble-based-model ML



### Need for <u>Higher Standards</u> in Artificial Intelligence-enabled Decision Support in Surgery

- AI models should incorporate explainability mechanisms to convey the relative importance of input features in determining outputs.
- A clinical implementation framework should be presented in developmental work and tested in subsequent work
- Model precision (e.g., area under the precision-recall curve, positive predictive value, or F1 score) should be reported.
- Confidence intervals should be reported for all performance metrics.
- Model performance across vulnerable populations (e.g., by race, sex, age, socioeconomic indicators) should be reported.
- Artificial intelligence-enabled decision support should include **patient-centered outcomes**.
- Small sample sizes (less than 1,000-2,000 per class) should be accompanied by model learning curves illustrating change in predictive performance as the sample size increases.
- Internal validation alone is inadequate unless the modeling approach or application is novel.

### **Measures for Evaluating Human-AI Teams**

#### **Team Performance**

- Quality
  - Decision Making
  - Performance Outcomes
- Time on Task
- Operations Under Failure or Unanticipated Conditions
  - Recovery Time
  - Recovery Quality
  - Resilience
  - Bias Propagation
  - Adaptability
- Safety

#### **Team Sustainability**

- Human
  - Job Satisfaction
  - Skill Retention
- System
  - Maintainability & Auditability
  - Vulnerability
  - Suitability

#### Team Knowledge

- Situation Awareness (Models)
  - Team
  - Shared
- Mental Models
  - Team
  - Shared
  - Knowledge
    - Teamwork
    - Taskwork

#### Team Processes

- Team Situation Awareness Processes
- Team Trust
- Team Distrust
- Teamwork Quality
  - Cohesion
  - Coordination
  - Cooperation
- Communications
- Behaviors

#### **Team Efficiency**

- Training Time
- Team Organization Optimality
  - Effectiveness of Resource Utilization
  - Mutual Performance Monitoring
  - Coordination Efficiency
  - Flexibility
  - Time to Resolve Uncertainty (TRU)
- Workload
- System
  - Usability
  - Understandability
  - Predictability
  - Controllability
  - Trustworthiness
  - Responsivity
  - Reliability
  - Robustness
  - Over-Promise Rate (OPR)
  - Bias

The Risks

# Should Humans Team with AI?

# Machines as Teammates (MaT)

*"We shape our tools, and thereafter, our tools shape us".* 

Marshall McLuhan



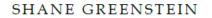
SOLUTION BRIEF

Elevate cancer care with the Watson Oncology Suite

IBM's Watson recommended 'unsafe and incorrect' treatments for cancer patients, investigation reveals

10:00 AM - July 27, 2018



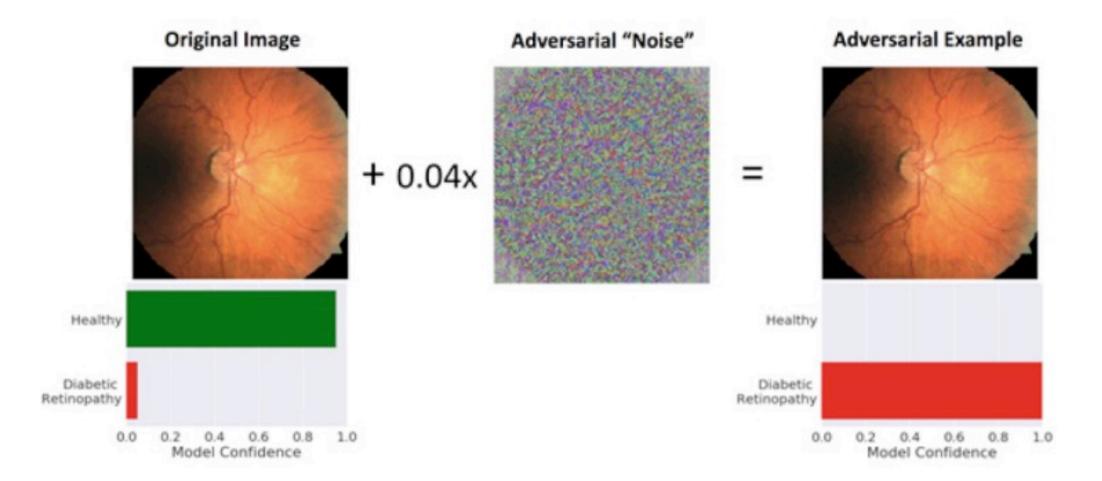


MEL MARTIN

SARKIS AGAIAN

### **IBM Watson at MD Anderson Cancer Center**

# Al vulnerability to adversarial attacks



### Harvard Business Review

### **DECISION MAKING**

# Want Less-Biased Decisions? Use Algorithms.

by Alex P. Miller JULY 26, 2018

#### Human Beings Are Remarkably Bad Decision Makers

A not-so-hidden secret behind the algorithms mentioned above is that they actually *are* biased. But the humans they are replacing are *significantly more biased*. After all, where do institutional biases come from if not the humans who have traditionally been in charge?

Risk of "Skill rot"

### The Costs

### **Consumption CO₂e (lbs)**

Air travel, 1 passenger, NY SF 1,984 Human life, avg, 1 year 11,023 American life, avg, 1 year 36,156 Car, avg incl. fuel, 1 lifetime 126,000 Training one model (GPU) NLP pipeline (parsing, SRL) 39 w/ tuning & experimentation **78,468** Transformer (big) 192 w/ neural architecture search **626,155**  Conclusion

### **Roadmap for Developing Effective Machine Learning Systems in Healthcare**



Wiens et al. Nat Med 2019

### **Interdisciplinary Teams of Stakeholders**

Stakeholder categories	Examples
Knowledge experts	<ul> <li>Clinical experts</li> <li>ML researchers</li> <li>Health information and technology experts</li> <li>Implementation experts</li> </ul>
Decision-makers	<ul> <li>Hospital administrators</li> <li>Institutional leadership</li> <li>Regulatory agencies</li> <li>State and federal government</li> </ul>
Users	<ul> <li>Nurses</li> <li>Physicians</li> <li>Laboratory technicians</li> <li>Patients</li> <li>Friends and family (framily)</li> </ul>

Harvard Business Review

Business And Society | AI Won't Replace Humans – But Hu

**Business And Society** 

### Al Won't Replace Humans — But Humans With Al Will Replace Humans Without Al

August 04, 2023

## "Humans in the Loop" for Everything

- Trainers: Teaching AI systems how to perform will require deliberate effort to evaluate and stress test them. AI systems can automate tasks and find patterns in data, but still require humans to provide meaning, purpose, and direction.
- **Explainers:** Advancing AI algorithms often have a "black box" nature, making suggestions without clear explanations, requiring humans versed in both the technical and application domains to explain how such algorithms can be trusted to drive practical decisions.
- Sustainers: The intelligence needs of human endeavors will continually evolve, preventing the
  advent of "completed" AI systems. Humans must continue to maintain, interpret, and monitor the
  behavior and unintended consequences of AI systems.

### We may need 20 people to do the job that was previously done by 10...

### Al is a strategic technology that offers many benefits for society as a whole

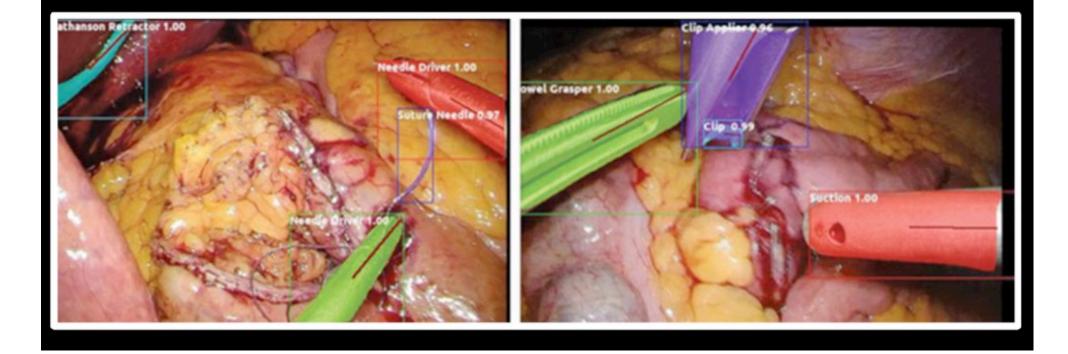
provided that it is

human-centric, ethical, sustainable and respects fundamental rights and values.

### Thank you!

### Marco_Zenati@hms.harvard.edu @MarcoZenatiMD

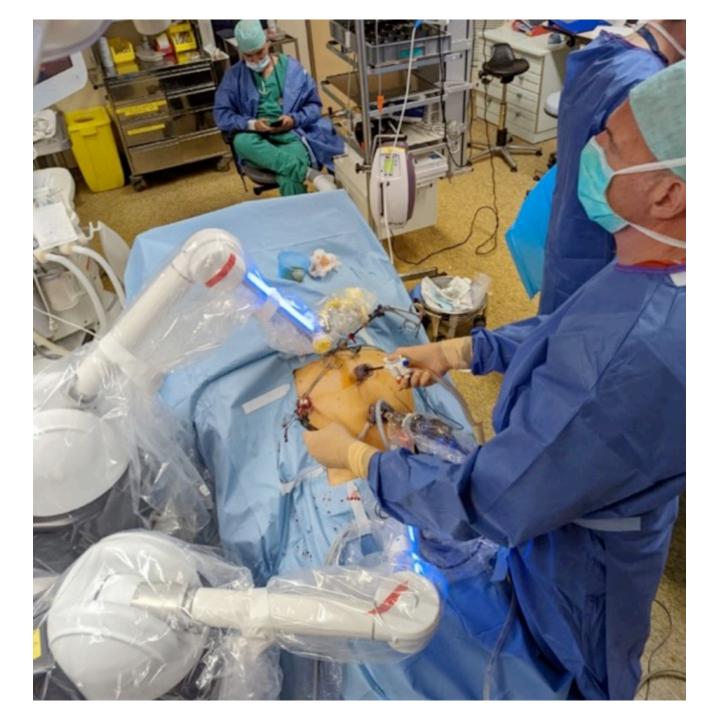
### Labeles Indicating Presence of Surgical Instruments in Images

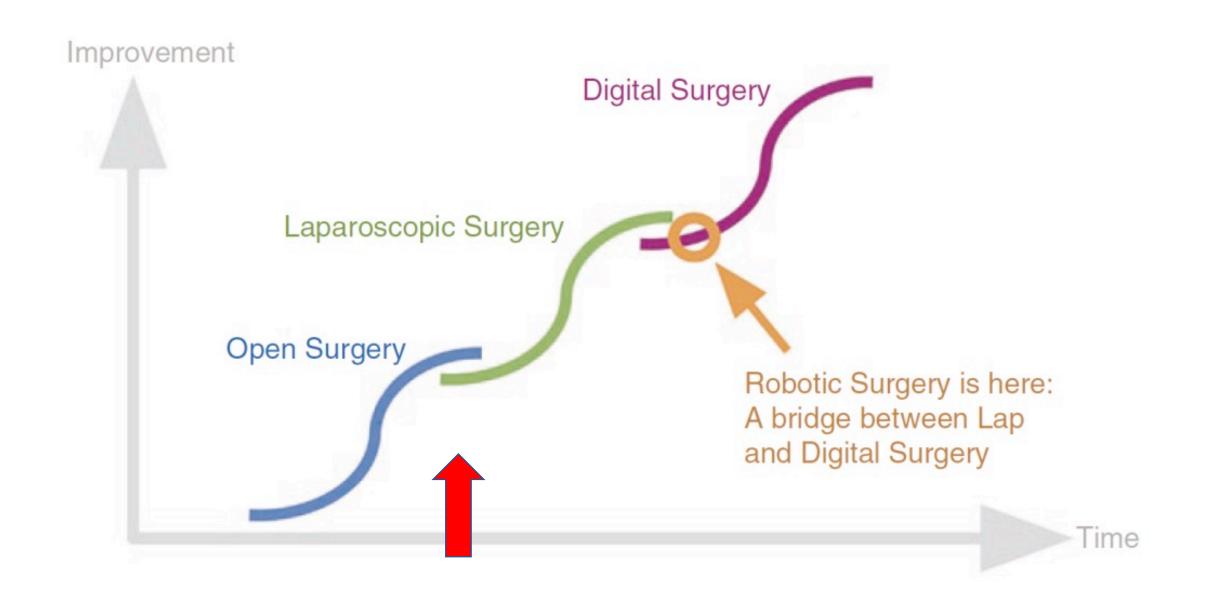


# **Barriers to Digital Surgery**

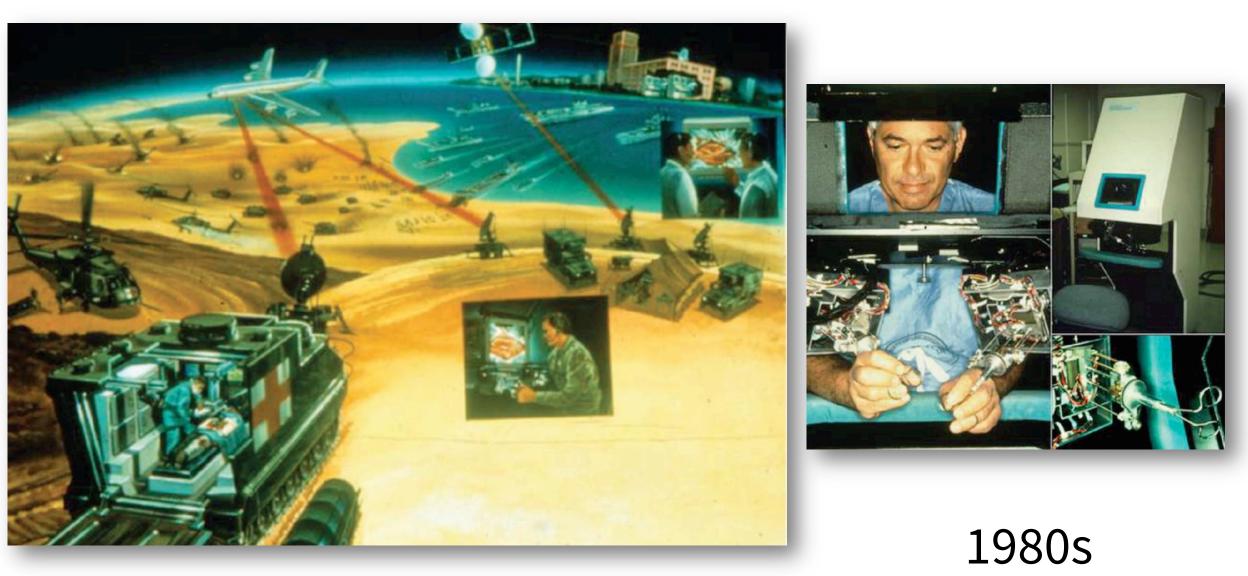
Development	Deployment	Monitoring
Lack of digitisation in hospitals Legacy Hospital IT systems unfit for purpose Insufficient data availability Lack of shared ontology for annotation Lack of data registry and platform standards Lack of data registry and platform standards Lack of standards in data formatting methods Lack of data quality standards Insufficient expertise in surgical AI Poor interoperability between AI systems and embedded technology in the Operating room Difficulties in sharing data between multiple centres	Costs of setting up infrastructure Hindering of process due to bureaucratic processes Challenges in getting contractual relationships established Reimbursement or business model not clearly defined Institutional aversion to sharing patient data Inability to demonstrate safety or clinical benefit to stakeholders Difficulties of integrating Al systems with existing IT infrastructure Variation in hospital IT systems Regulatory requirements are unclear at present Lack of framework for consenting and obtaining data	Clarity on responsibility for data monitoring Lack of resource and personnel dedicated to task Costs associated with monitoring Lack of standardised outcome measures for monitoring Difficulties in quantifying improvement Lack of prioritisation given to monitoring at present Divide between those monitoring and developing surgical AI systems



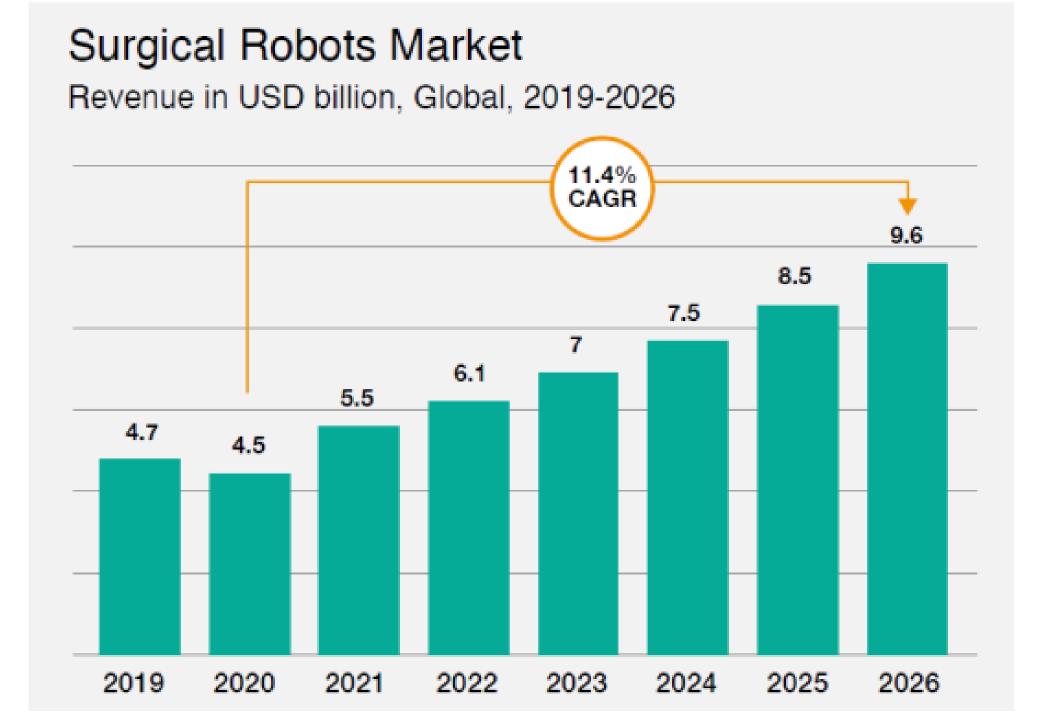




## **DARPA/DOD's MEDFAST Surgical Unit**





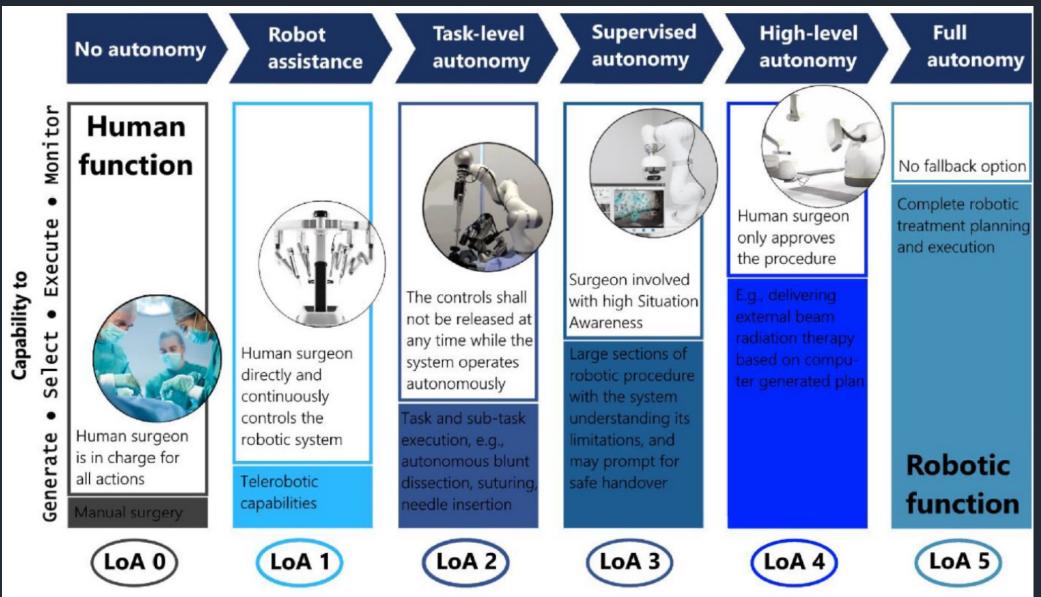


## "Million Dollar Needle Holder"



Jim Moser, Robotic Surgeon @BIDMC

## From Tools to Teammates



T. Haidegger IEEE Transactions in Medical Robotics and Bionics 2019



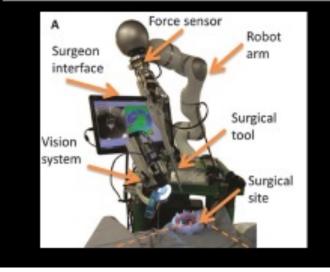
#### Supervised autonomous robotic soft tissue surgery

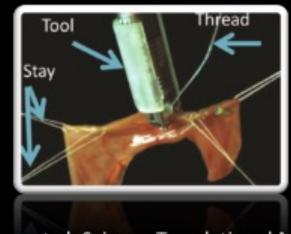
Azad Shademan, Ryan S. Decker, Justin D. Opfermann, Simon Leonard, Axel Krieger and Peter C. W. Kim (May 4, 2016) Science Translational Medicine 8 (337), 337ra64. [doi: 10.1126/scitranslmed.aad9398]

Editor's Summary

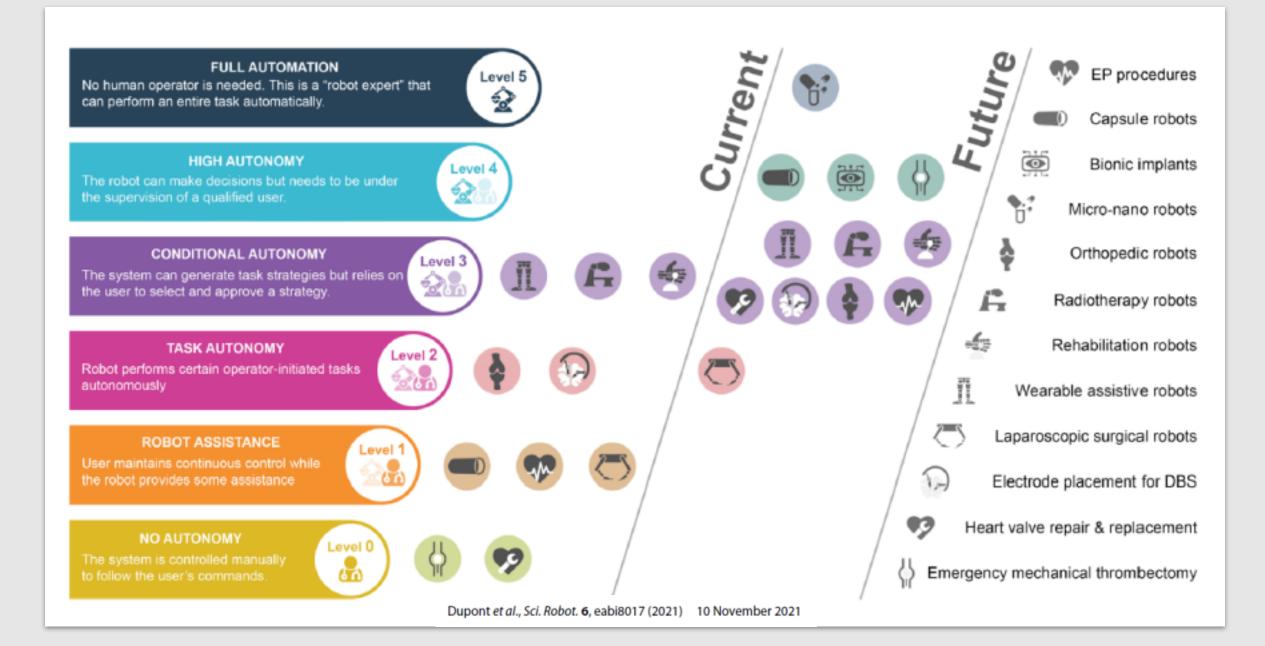
#### Hands-free

The operating room may someday be run by robots, with surgeons overseeing their moves. Shademan *et al.* designed a "Smart Tissue Autonomous Robot," or STAR, which consists of tools for suturing as well as fluorescent and 3D imaging, force sensing, and submillimeter positioning. With all of these components, the authors were able to use STAR for soft tissue surgery—a difficult task for a robot given tissue deformity and mobility. Surgeons tested STAR against manual surgery, laparoscopy, and robot-assisted surgery for porcine intestinal anastomosis, and found that the supervised autonomous surgery offered by the STAR system was superior.





Shademan et al. Science Translational Medicine May 2016

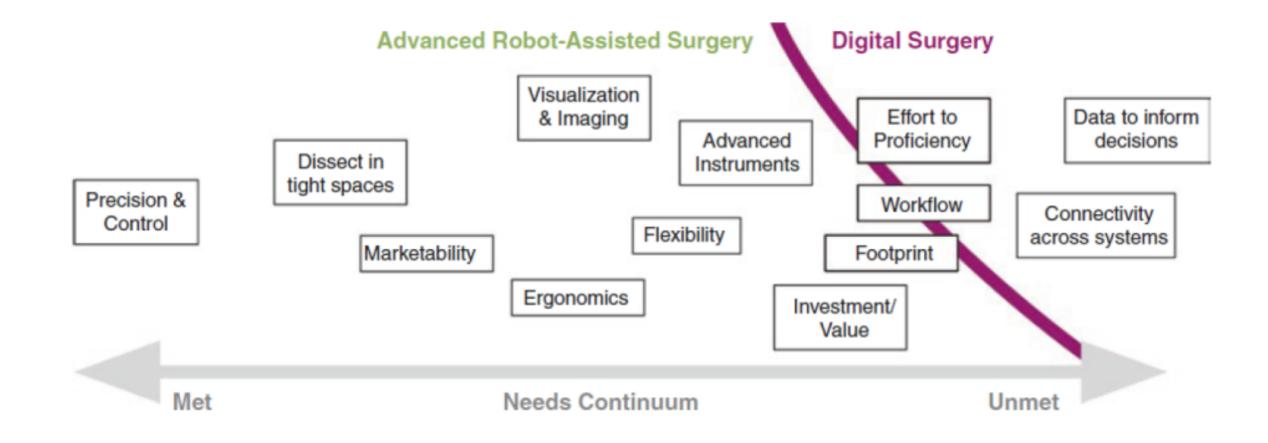


## **The Automation Conundrum**

The more automation is added to a system, and the more reliable and robust that automation is...

...the less likely that human operators overseeing the automation will be aware of critical information and ...

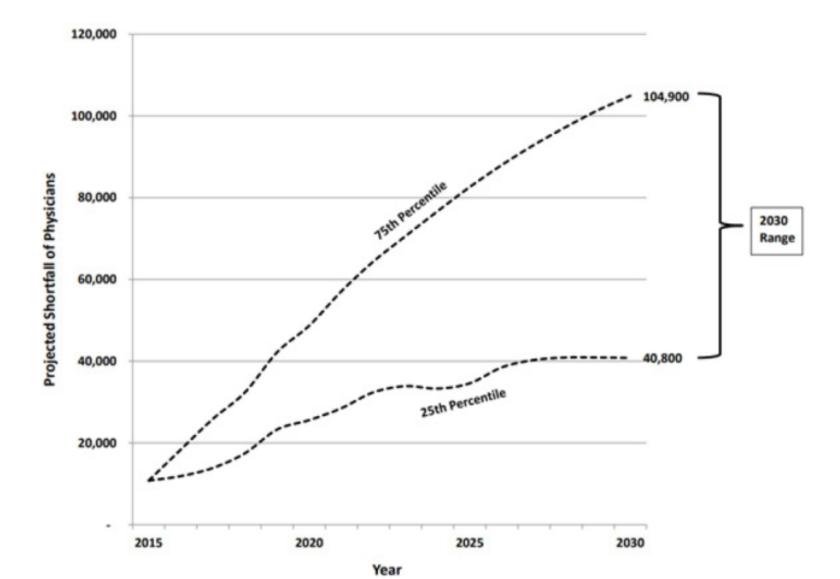
...able to take over manual control when needed.



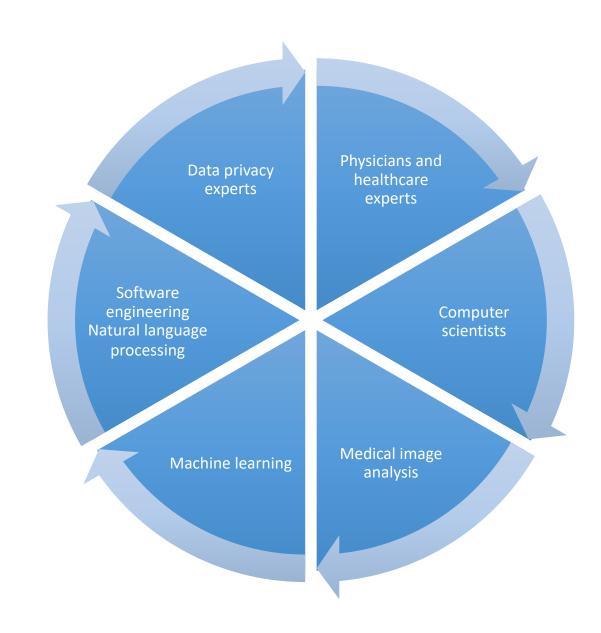
## **Ethical Dilemmas of AI for Health Care "AI Bioethics"**

- How do algorithms arrive at a particular conclusion?
- Risk of exacerbation of human bias and discrimination
- Tension between profit and delivery of health in U.S.
- Al as a "Luxury item" (ie, does nothing to democratize expertise)
- Patients give up a lot of privacy
- How AI will interact with health insurance reimbursement? (eg, provider may not be allowed to use discretional power if insurance only reimburses what AI recommends)
- Excessive control of provider decision and workflows (eg, CDSS)
  - Good to reduce errors, bad if only geared to increase profit or finessing evaluation metrics
- Can providers challenge algorithmic recommendations? (already an issue in non-healthcare contexts higher standard)
- Current medical education system not preparing to practice in an AI-augmented environment (eg, need to be critical users and need to learn data science = Human-capital pipeline)
- Need expertise in "ML for Oncology" (vs ML and oncology)
- Black box algorithms, transparency, explainable AI (clinicians order MRI but don't know exactly how an MRI scanner works, but someone does)
- We don't know how many therapies work in medicine but we can demonstrate that it reliably produces the desired effect
- Important that AI works vs how it works

## **Projected physician shortfall into 2030**



### Comprehensive Network of Experts



# We Need More Collaborative Science!

### • Inside Medicine/Multidisciplinary

• Cardiology, anesthesia, vascular surgery, etc

### Outside Medicine/Interdisciplinary

 Computer science, robotics, mechanical engineering, human factors, computer modeling, simulation science, statistics, computer vision, AI/ML, etc



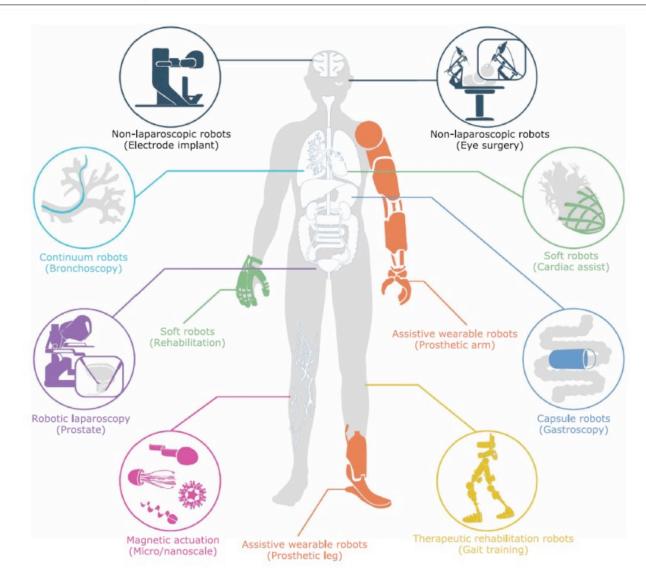
## Future Research Goals for Digital Surgery

Technical	Clinical	Organisational
Standardisation of surgical data science platforms for data sharing and annotation Shared ontology for data annotation Improving explainability of AI algorithms Dealing with unlabelled or weakly labelled data Identifying inequalities in underlying datasets Effective data collection systems Uptake of common communication standard for surgical data Generation of open source datasets Interoperability between different devices and systems	Define most suitable use cases/applications for surgical Al Develop core outcomes, reporting and measurement sets relevant to Al in surgery Develop framework for introduction and evaluation of Al in surgery Determine trial methodology for assessment of surgical Al Standardisation of processes Encourage surgeons to share data	Demonstrate impact of surgical AI systems Improve public trust and education in AI Legal framework for introduction and monitoring of AI surgical systems Encourage interdisciplinary education Organisation of task force involving all relevant stakeholders to define best practices for surgical AI Define impact of surgical AI systems on litigation and liability Establish a model business plan with industry

## Cognitive Automation

- Software bringing intelligence to information-intensive processes.
- Commonly associated with Robotic Process Automation (RPA) as the conjunction between Artificial Intelligence (AI) and Cognitive Computing

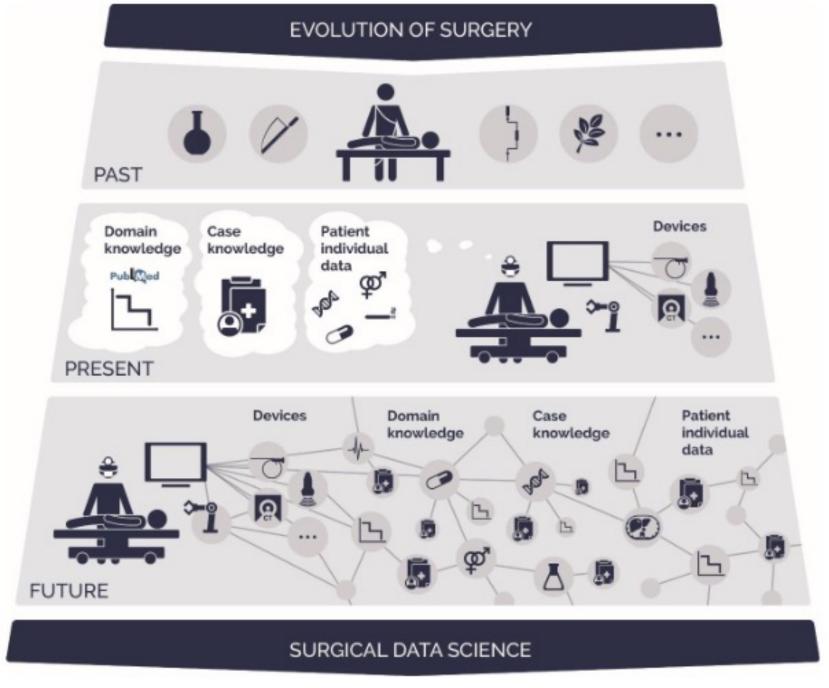
#### SCIENCE ROBOTICS | REVIEW





## "Spaghetti Syndrome"



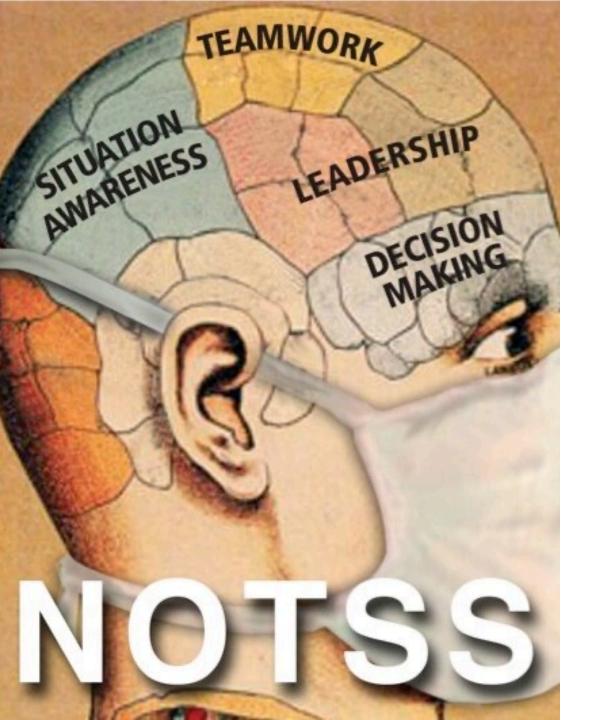


Maier-Hein L et al. (2017) Surgical Data Science: Enabling Next-Generation Surgery.

## MRCAS Lab



- To quantify, predict, and support mental states of surgical team members through novel, multi-modal, and unobtrusive methods in the OR
  - Measuring and assessing behaviors
  - Physiological data capture
  - Machine learning and computer vision approaches
- We envision a context-aware cognitive aid that can function to support OR personnel when cognitive demands become excessive



# Measuring and assessing behaviors





Category Situation Awareness	Elements <ul> <li>Gathering information</li> <li>Understanding information</li> <li>Projecting and anticipating future state</li> </ul>
Decision Making	<ul><li>Considering options</li><li>Selecting and communicating option</li><li>Implementing and reviewing decisions</li></ul>
Communication and Teamwork	<ul> <li>Exchanging information</li> <li>Establishing a shared understanding</li> <li>Co-ordinating team activities</li> </ul>
Leadership	<ul> <li>Setting and maintaining standards</li> <li>Supporting others</li> <li>Coping with pressure</li> </ul>

Flin R *et al.* (2012) The Non-Technical Skills for Surgeons (NOTSS) System Handbook v1.2: Structuring observation, rating and feedback of surgeons' behaviours in the operating theatre, *Aberdeen University*.

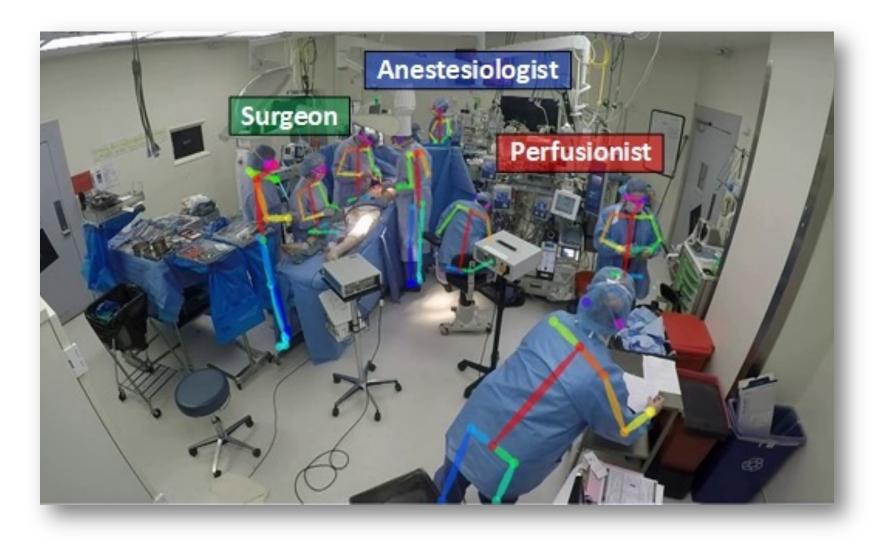
## Physiological data capture



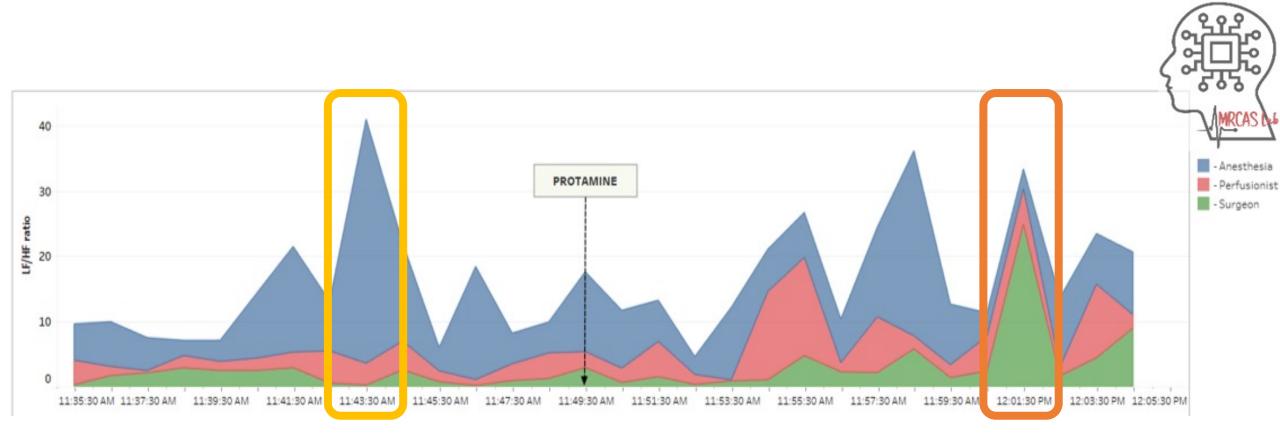




## Machine learning and computer vision



## Automated Assessment of Intraoperative Performance

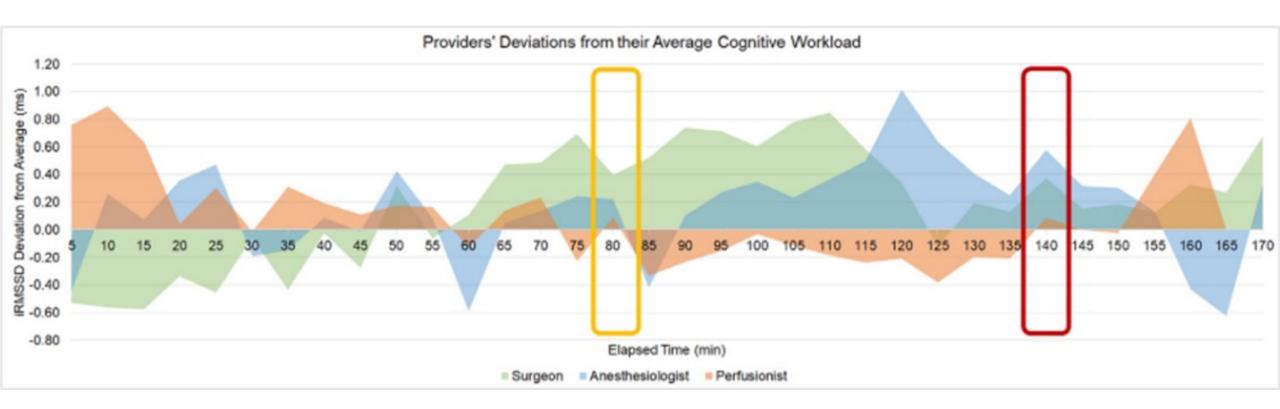


Prior to the error (labeled "Protamine"), isolated **cognitive overload state** can be observed (HRV LF/HF ratio of 37; normal is <2.5) for the anesthesiologist. Following the error, the cognitive workload of all 3 team members **rises synchronously**.

Zenati M et al. (2019) First Reported Use of Team Cognitive Workload for Root Cause Analysis in Cardiac Surgery. Seminars in Thoracic and Cardiovascular Surgery



## Periods of mirrored physiological levels across team members occur most commonly during highly **technically demanding** stages

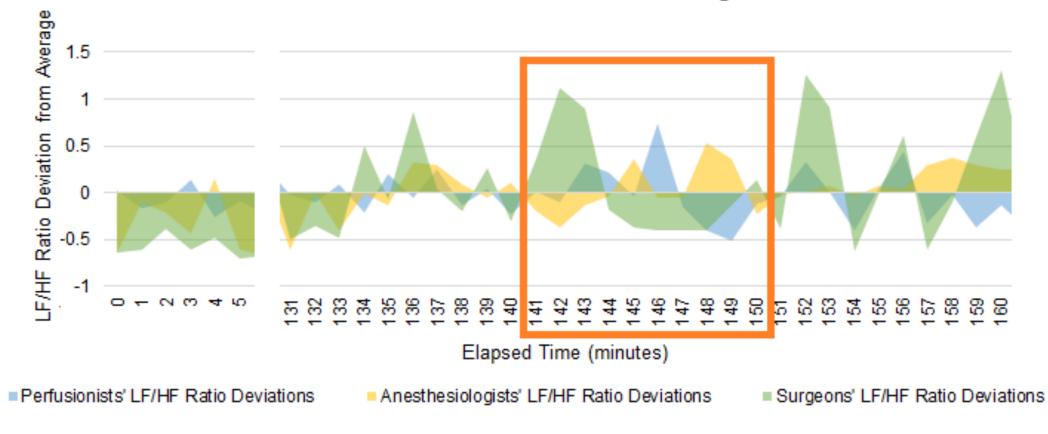


Kennedy-Metz LR et al. (2020) Analysis of Mirrored Psychophysiological Change of Cardiac Surgery Team Members During Open Surgery. *Journal of Surgical Education.* 

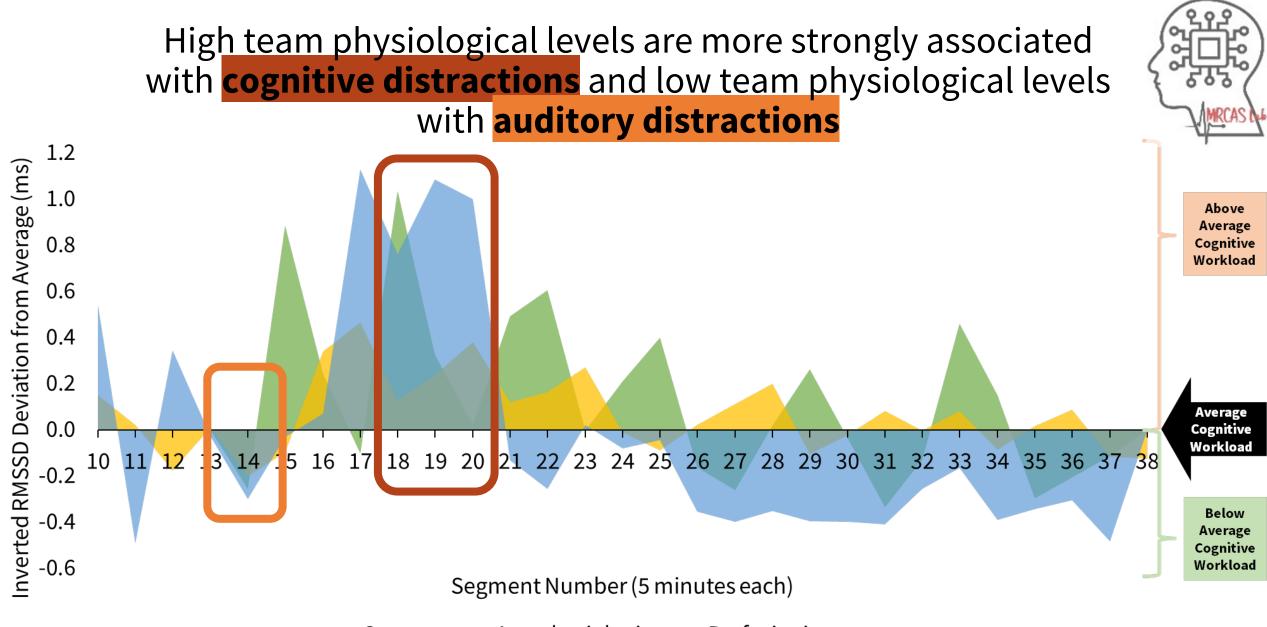
# Consecutive peaks in physiological levels occur during deviations from standard care, most often reflecting **teaching burden**



LF/HF Ratio Deviations from Average Values



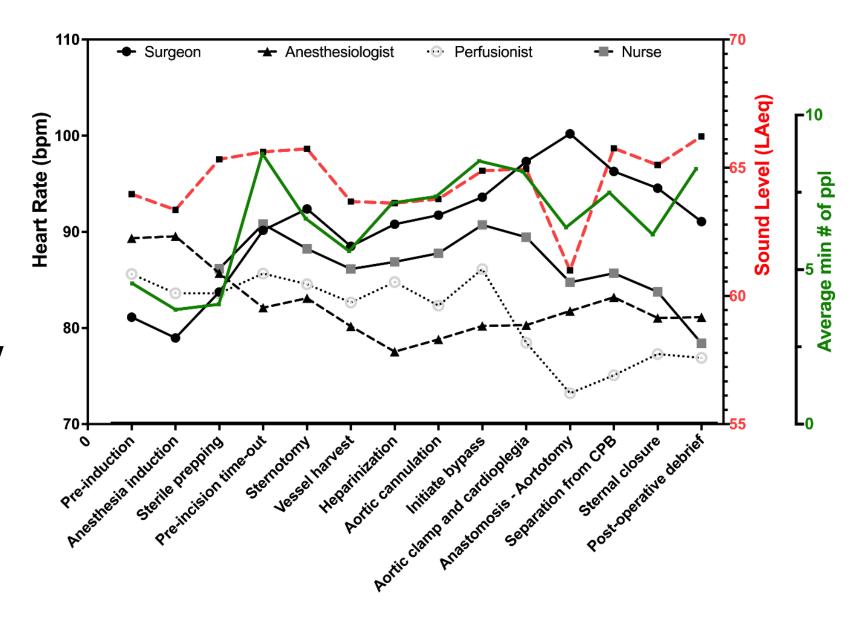
Kennedy-Metz LR et al. (2021) *Cognitive implications of high teaching burden in academic cardiac surgery*. Abstract for podium presentation. Academic Surgical Conference



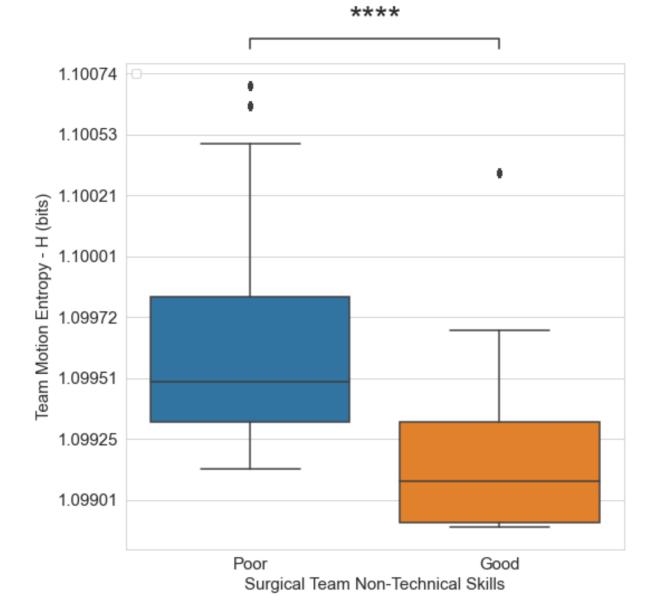
Surgeon Anesthesiologist Perfusionist

Kennedy-Metz LR et al. (2021) Prevalence of Surgical Flow Disruptions Across Intra-operative High- and Low-Workload Phases in Cardiac Surgery. Conference proceedings of the International Symposium on Human Factors and Ergonomics in Health Care.

#### Lowest noise levels and surgeon's highest heart rate occur during **anastomosis/aortotomy**



Kennedy-Metz LR et al. (2022) *Systematic assessment of perioperative indicators affecting team performance and noise levels in cardiac surgery*. Abstract for poster presentation. American Association for Thoracic Surgery.



Merging non-technical skills assessment and computer vision approaches, recent work has demonstrated that teams with higher non-technical skills exhibited less motion entropy while separating the patient from bypass, suggesting greater coordination

Ebnali M et al. (2022) Using computer vision for automated assessment of non-technical skills during a critical phase of cardiac surgery. Abstract under review, 18th Annual Academic Surgical Congress.

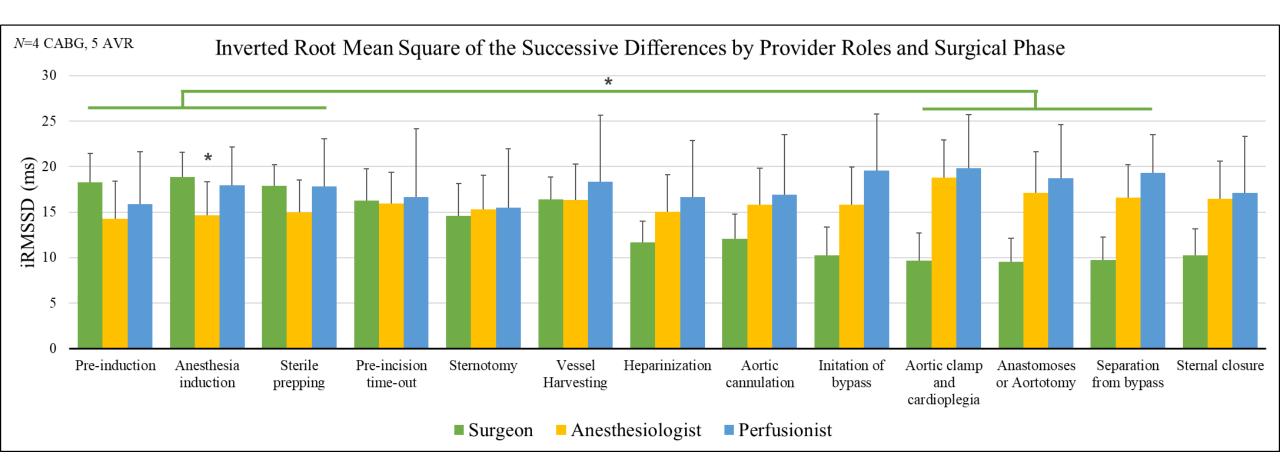
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79	Pre-op	4 P	Perform Pre-incisi		Configuration and the second sec				Sequential	An anthe sticle state Course		
80 81					Confirm all team members have intro	duced themselves by name and	role		Convertint	Anesthesiologist, Surg	eon, Nurse, Perfusionist	
81 82					Discuss crisis checklists				Sequential	An anth an interview. Sure	Nurse Desfusionist	
82					4.2.1 Confirm all team members know	· · · · · ·	CKIISTS			Anesthesiologist, Surgeon, Nurse, Perfusionist Anesthesiologist, Surgeon, Nurse, Perfusionist		
83 84					4.2.2 Identify designated reader of cri							
84 85					4.3 IF (TEE probe in place) THEN Perform TEE					Anesthesiologist	TEE probe, TEE scanner	
85				4.4 Verbally confirm updated procedure 4.5 Perform review of anticipated critical events				In Any Order	Anestnesiologist, surg	eon, Nurse, Perfusionist		
87									In Any Order	Surgeon		
88					4.5.1 Perform surgeon team review of anticipated critical events 4.5.2 Perform anesthesiologist team review of anticipated critical events					Anesthesiologist		
89							nts			Nurse		
90					4.5.3 Perform nursing team review of anticipated critical events 4.6 Administer prophylactic antibiotics					Anesthesiologist	Patient	
91				v	Administer propriyactic antibiotics					Anestnesiologist	Patient	
92	IntraC	5 P	Perform Sternotor	mv					Sequential			
93					Make First Skin Incision					Surgeon	Patient, Scalpel, Electroca	
93 94 95				5.2	Divide Sternum					Surgeon	Patient, Sternal saw	
95												
96	IntraC	6 P	Perform Vessel Ha	arvesting					Sequential			
97					Lift Sternum					Surgeon	Patient	
98				6.2	Turn on CO2 monitor on cardiac tower	r				Nurse	Cardiac tower	
99				6.3	Harvest conduits				In Any Order			

6.3 Harvest conduits 99 In Any Orde 100 6.3.1 Harvest LIMA, RIMA, or both Surgeon Patient 101 6.3.2 Prepare for and then harvest saphenous vein or radial artery Sequential Patient 102 6.3.2.1 IF (Endoscopic vein harvest AND (Decision to administer low dose heparin = YES)) THEN Administer low dose heparin Anesthesiologist Endoscopic or open vein 103 Surgeon 6.3.2.2 Harvest saphenous vein or radial artery Patient 104 105 IntraC 7 Perform Heparinization Sequential 106 7.1 IF (HDR Recommended Heparin Dose > 400 u/kg) THEN Report Suspicion of Heparin Resistance Perfusionist HDR Recommended Hepa 107 7.2 Administer HDR Recommended Heparin Then Verify ACT Sequential 108 7.2.1 Administer Heparin Anesthesiologist HDR Recommended Hepa 109 7.2.2 Verify Target ACT Achieved Sequential 110 7.2.2.1 Determine Post-Heparin ACT Sequential  $\oplus$ Isolated CABG Cannulation - -- F

-

+ 80%

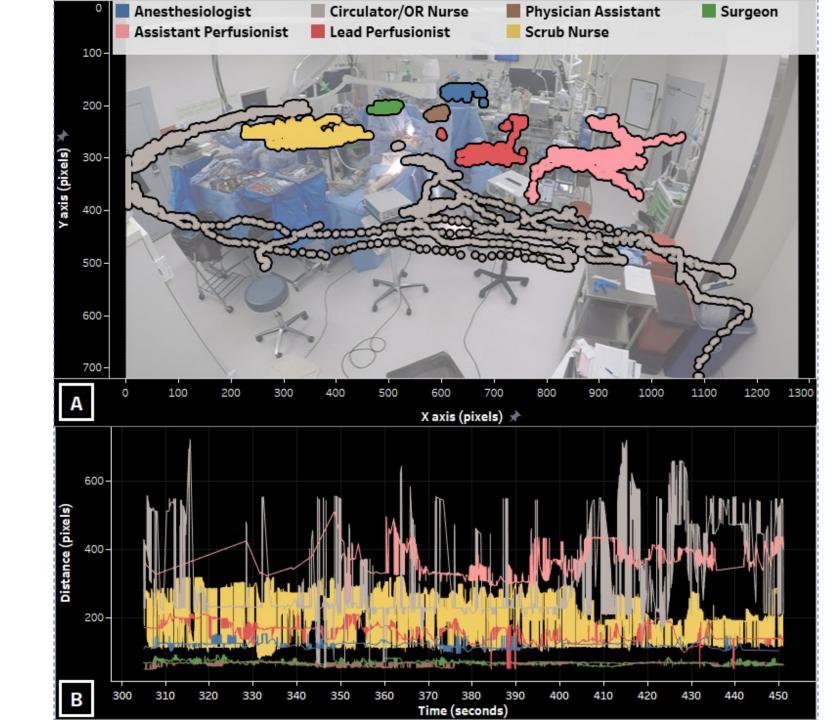
## Cognitive workload levels vary according to provider role and surgical phase

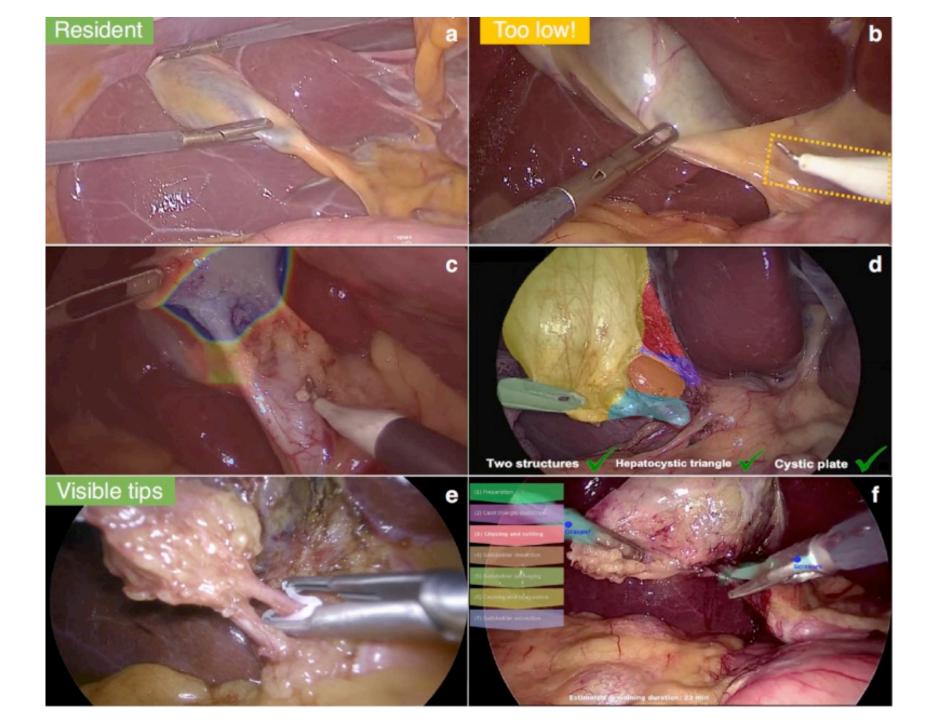


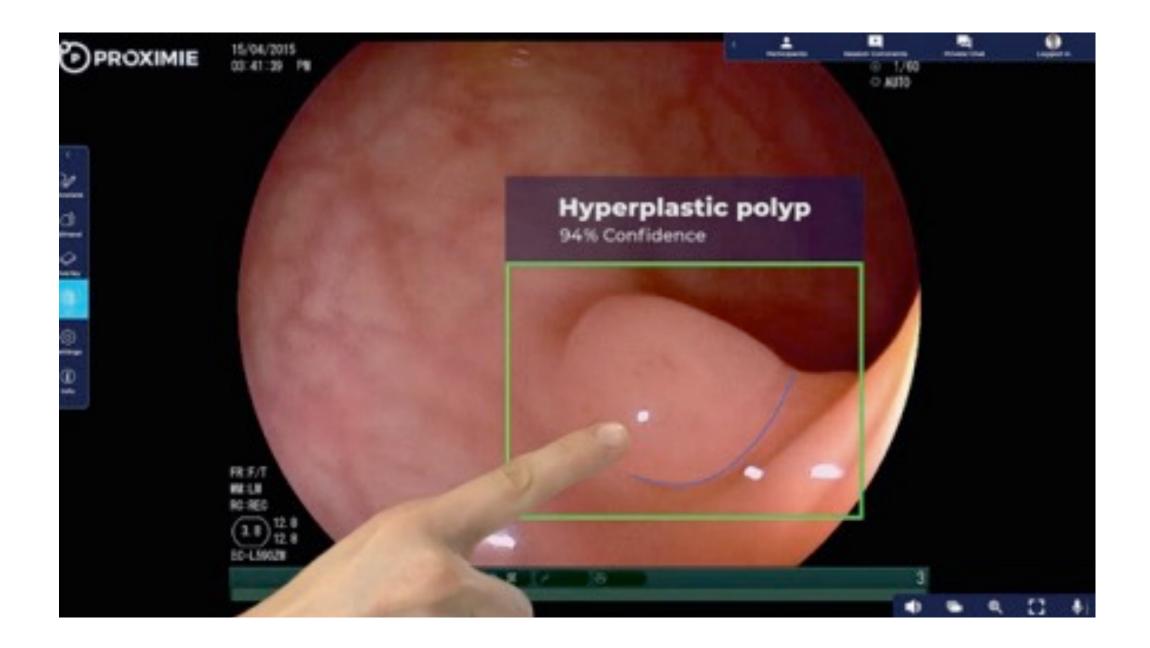
## Computer vision for motion tracking

A: Density of individual's position over time

B: Team centrality over time







### Next questions...

- Has the machine learned enough? Or should the intervention be allowed to continue learning (and improving)?
- Is the supporting suite of implementation strategies (eg, hardware configuration and reliability, information display, or user education) optimized? Or are some elements redundant or missing?
- Is the information provided by the SaMD of homogeneous accuracy and utility? Or do some instructions "work" better than others?
- What characteristics of the healthcare delivery environment (eg, clinician knowledge and attitudes, existing care patterns) influence the incremental benefit?
- What characteristics of the patient population influence the incremental benefit?
- How do these features interact to influence the effect of the SaMD on the proximate (eg, intra operative hypotension) and more important distal (eg, post operative recovery) patient outcomes?



#### WHITE PAPER

### Human Factors and Ergonomics in Healthcare Al

This White Paper has identified eight HF/E principles that should be taken into consideration in the successful use of AI in healthcare. These are:

### SITUATION AWARENESS

Design options need to consider how AI can support, rather than erode, people's situation awareness

### WORKLOAD

The impact of AI on workload needs to be assessed because AI can both reduce as well as increase workload in certain situations.

### **AUTOMATION BIAS**

Strategies need to be considered to guard against people relying uncritically on the AI, e.g., the use of explanation and training.

### **EXPLANATION AND TRUST**

Al applications should explain their behaviour and allow users to query it in order to reduce automation bias and to support trust.

### **HUMAN-AI TEAMING**

Al applications should be capable of good teamworking behaviours to support shared mental models and situation awareness.

### TRAINING

People require opportunities to practise and retain their skill sets when AI is introduced, and they need to have a baseline understanding of how the AI works.

#### RELATIONSHIPS BETWEEN STAFF AND PATIENTS

The impact on relationships needs to be considered, e.g., whether staff will be working away from the patient once more and more AI is introduced.

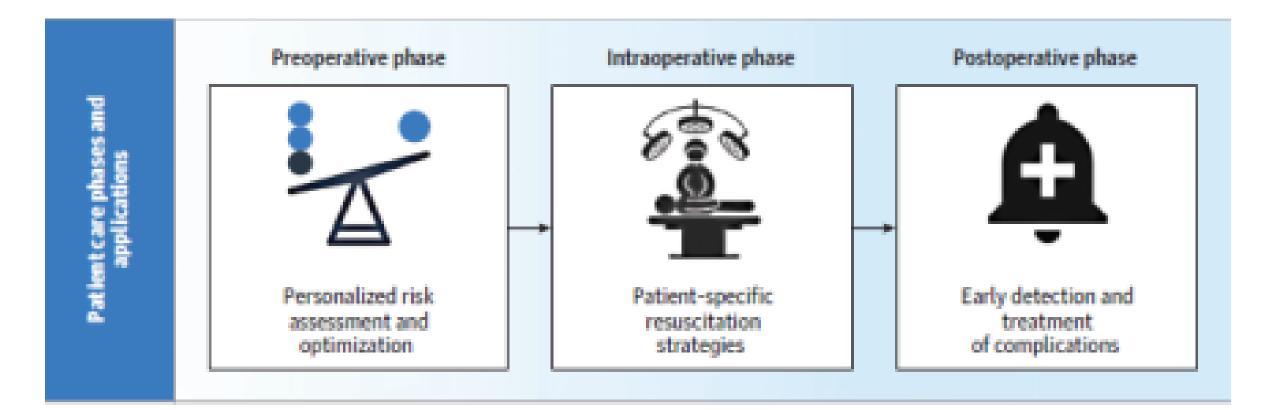
### **ETHICAL ISSUES**

Al in healthcare raises ethical challenges including fairness and bias in Al models, protecting privacy, respecting autonomy, providing benefits and minimising harm.



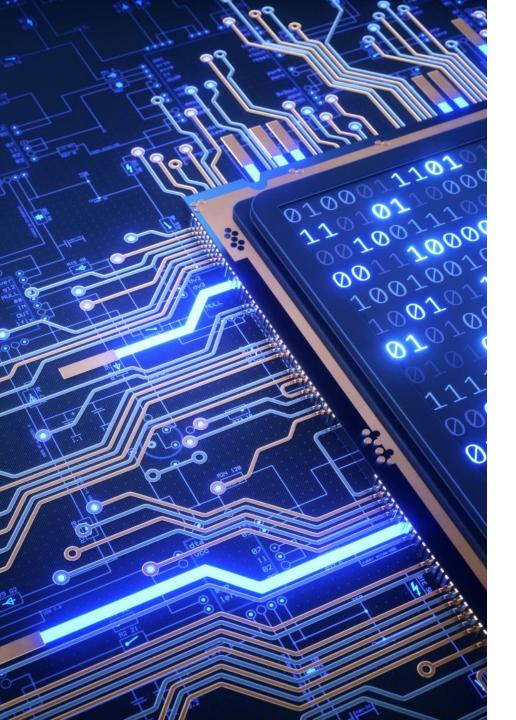
 "The use of technology for the enhancement of preoperative planning, surgical performance, therapeutic support or training, to improve outcomes and reduce harm"

Lam et al. npj Digital Medicine (2022)5:100

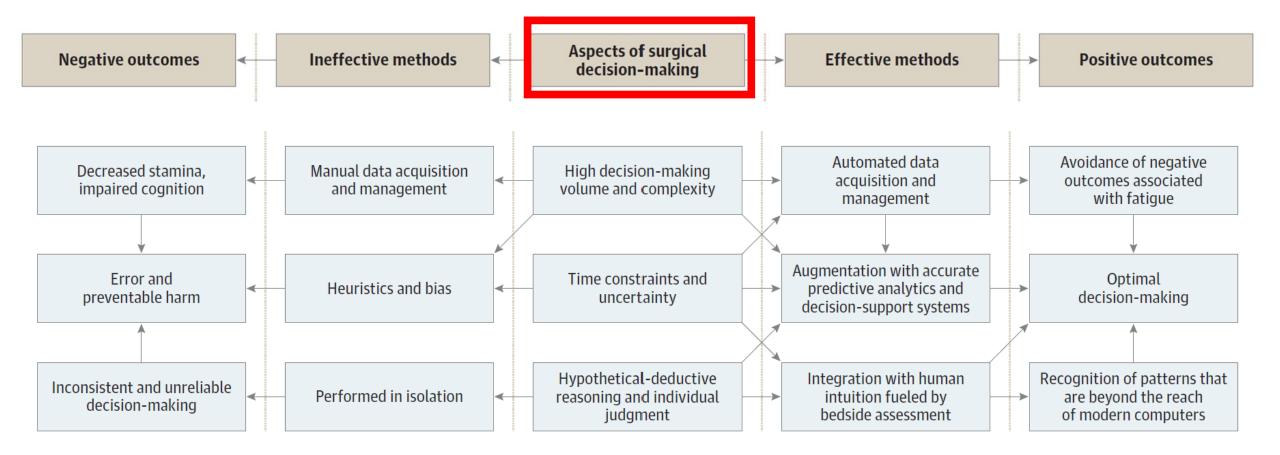


## **Five Pillars of Digital Surgery**

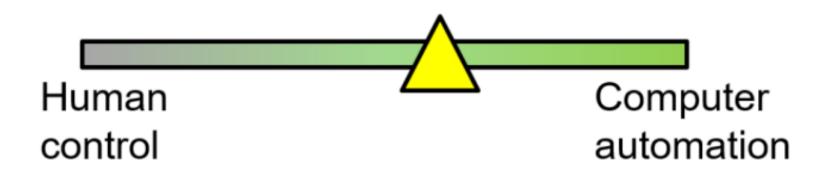




AI, Autonomous Operations, and Human-Machine Teaming continue to evolve at an unprecedented pace

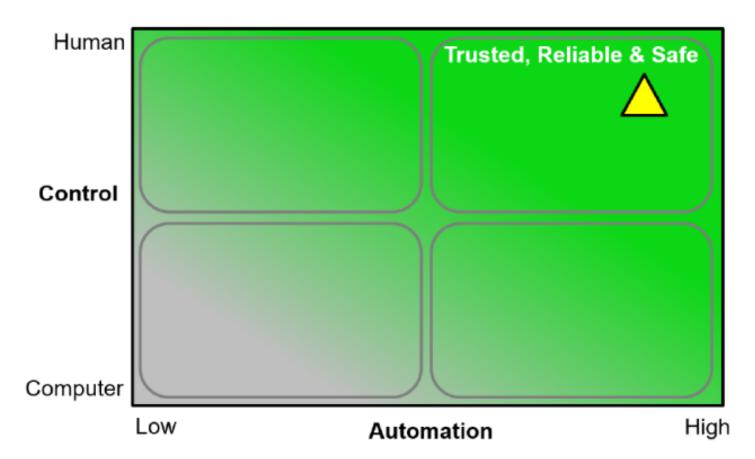


### **One-dimensional** thinking on automation



### **Two-dimensional AI**

### **Human-Centered AI**



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# **Explanations of autonomous teammates acting counter to human expectations**

• A viable means to remedying and resolving misunderstanding or expectation violations produced by autonomous agents